

**COLLECTIVE AGREEMENT**

between the

**LAKE CITY CASINOS LTD.**

and the

**B.C. GENERAL EMPLOYEES' UNION  
(BCGEU)**

**Effective from September 24, 2021 to May 31, 2026**

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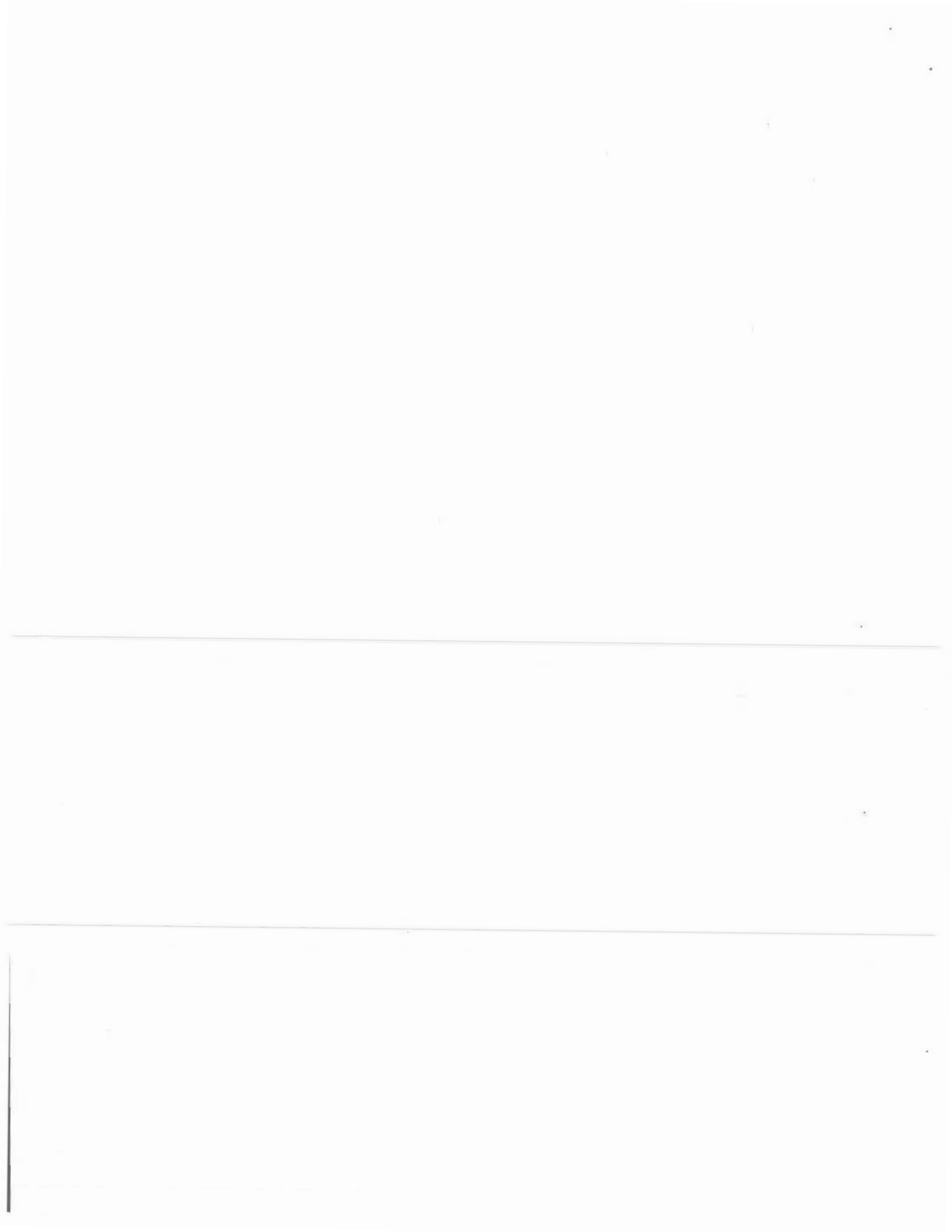
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**DEFINITIONS**

- (1) "*Agreement*" - means this collective agreement.
- (2) "*Bargaining unit*" - is the unit for collective bargaining described in Section 1, definitions, of the *Labour Relations Code* (British Columbia) for which the B.C. General Employees' Union was certified by the Labour Relations Board (British Columbia) on June 12, 2000 and varied on October 11, 2000, November 28, 2000, May 3, 2010, October 20, 2010 and October 5, 2017.
- (3) "*Basic pay*" - means the rate of pay negotiated by the parties to this agreement.
- (4) "*Employee*" - means an employee of the Employer included in the bargaining unit.
- (5) "*Employer*" - means Gateway Casinos & Entertainment Ltd.
- (6) "*Regular employee*" - means an employee who has accepted a consistent schedule and who has completed probation.
- (7) "*Casual employee*" - means an employee who has completed their probation and is scheduled to work or called to work on an as and when needed basis.
- (8) "*Relief supervisor*" - means a member of the bargaining unit in a temporary position due to maternity, parental, illness, injury or vacation, they will not be subject to the provisions of Clause 11.4(b) and will continue to be a member of the bargaining unit regardless of the 40% threshold.
- (9) "*Probationary employee*" - means an employee during their first 480 hours actually worked or six months with the Employer, whichever comes first.
- (10) "*Child*" - wherever the word "*child*" is used in this agreement, it shall be deemed to include a ward of the Director of Child Protection, or a child of a spouse.
- (11) "*Spouse*" - includes same sex and opposite sex common-law individuals, husband or wife.
- (12) "*Day of rest*" - means a day other than a statutory holiday on which an employee is not ordinarily required to perform the duties of their position. This does not include employees on a leave of absence.
- (13) "*Statutory holiday*" - means the 24-hour period commencing at 0001 hours of a day designated as a statutory holiday in this agreement. Pay for the statutory holiday shall be in accordance with Article 17.
- (14) "*Layoff*" - means the loss of a job due to a shortage of work, reorganization, closure or other material change in the organization.
- (15) "*Leave of absence with pay*" - means to be absent from duty with permission and with pay.
- (16) "*Leave of absence without pay*" - means to be absent from duty with permission but without pay.
- (17) "*Shift*" - means a period of scheduled straight-time working hours on a scheduled workday where the hours scheduled are consecutive.
- (18) "*Union*" - means the B.C. General Employees' Union (BCGEU).
- (19) "*Work schedule*" - means the schedule of work hours and days of rest.
- (20) "*Qualifications*" - includes ability, skill, knowledge and past work performance.

(21) "*Harassment*" - means the harassment of a person based on any grounds enumerated in the *Human Rights Act* (British Columbia), and harassment includes deliberate gestures, comments, questions, representations or other behaviours that ought reasonably to be known to be unwelcome by the recipient and which serve no legitimate work purpose.

(22) "*President of the Union*" - includes the President's designate.

(23) "*Service Seniority*" - means continuous time employed by the Employer.

(24) "*Classification Seniority*" - means as calculated by provisions within the agreement, from the date an employee who first appointed to their classification.

(25) "*Workweek*" - means Sunday to Saturday.

## ARTICLE 1 - INTRODUCTION

### 1.1 Purpose

(a) The purpose of this agreement is to set forth and establish the terms and conditions of employment for those employees who come within the scope of this agreement.

(b) Further, the purpose of the agreement is to facilitate the peaceful adjustment of all disputes and grievances in accordance with Article 8 of this agreement, to prevent strikes, lockouts, slowdowns or other interferences with work, unnecessary expense, and avoidable delays in carrying out the most efficient and effective operations of the Employer's business.

### 1.2 Gender References

All articles and clauses referred to in this agreement apply equally to both male and female employees.

### 1.3 Extent

(a) The parties recognize and agree that they cannot be obligated or bound by any term, condition or provision, which would be contrary to any existing federal or provincial legislation or regulations passed pursuant thereto. In the event that any term, condition or provision, or part thereof, which is incorporated into this agreement, whether by inadvertence, error or misunderstanding, is in fact or in law contrary to such federal or provincial legislation or regulation, then such term, condition or provision or part thereof, is void and of no effect.

(b) In the event that federal or provincial legislation, Orders in Council, regulations, or British Columbia Lottery Corporation policies makes invalid any provision of this agreement, the remaining provisions shall remain in effect from the term of this agreement. The Employer and the Union shall confer to settle upon a mutually agreeable provision to be substituted for the provision(s) so altered or invalidated, but failing mutual agreement on a substituted provision, the matter shall be governed by the applicable legislation, Orders in Council, regulations, or British Columbia Lottery Corporation policies. The Employer will provide the BC Lottery Corporation Policies and any variances or amendments to the area office of the Union and the shop steward, unless they are prohibited from doing so by the BC Lottery Corporation.

#### 1.4 Harassment and Bullying

(a) The Union and the Employer recognize the right of employees to work in an environment free from sexual harassment. The Employer shall take such actions as are necessary respecting an employee engaging in sexual harassment.

(b) Sexual harassment means sexually oriented verbal or physical behaviour which an individual would reasonably find to be unwanted or unwelcome, giving consideration to all surrounding circumstances and which may detrimentally affect the work environment. Such behaviour could include, but is not limited to:

- (1) touching, patting or other physical contact;
- (2) leering; staring or the making of sexual gestures;
- (3) demands for sexual favours;
- (4) verbal abuse or threats;
- (5) unwanted sexual invitations;
- (6) physical assault of a sexual nature;
- (7) distribution or display of sexual or offensive pictures or material;
- (8) unwanted questions or comments of a sexual nature;
- (9) practical jokes of a sexual nature.

(c) To constitute sexual harassment behaviour may be repeated or persistent or may be a single serious incident.

(d) Sexual harassment will often, but need not, be accompanied by an expressed or implied threat of reprisal or promise of reward.

(e) Sexual harassment refers to behaviour initiated by both males and females and directed toward members of either sex.

#### 1.5 Harassment and Discrimination and Bullying

(a) The Employer and the Union recognize the right of employees to work in an environment free from harassment, discrimination or bullying and agree that employees who engage in harassment and discrimination may be disciplined.

(b) Harassment, discrimination, or bullying means verbal or physical behaviour that is known or ought reasonably to be known to be abusive or offensive to another person, serves no legitimate work purpose, and may be discriminatory in nature, based upon another person's race, colour, national or ethnic origin, political belief, religion, marital status, family status, disability, sex, age, sexual orientation or conviction for which a pardon has been granted. Such behaviour could include, but is not limited to:

- (1) physical threats or intimidation;
- (2) words, gesture, actions, or practical jokes, the natural consequence of which is to humiliate, alarm or abuse another person;
- (3) distribution or display of offensive pictures or materials.

(c) To constitute harassment, discrimination or bullying behaviour may be repeated or persistent or may be a single serious incident.

(d) Harassment, discrimination or bullying does not include actions occasioned through the exercising in good faith the Employer's supervisory rights and responsibilities.

#### **1.6 Harassment, Discrimination and Bullying Complaint Procedures**

In the case of a complaint of either harassment, discrimination, bullying or sexual harassment, the following shall apply:

(a) An employee (complainant) who wishes to pursue a concern arising from an alleged harassment, discrimination or bullying may submit a complaint in writing within six months of the latest alleged occurrence directly to the General Manager. Where the complaint is against the General Manager, it shall be submitted to the Director of Operations or other employer designate. Upon receipt of the written complaint, the Employer shall notify in writing the designated union staff representative. Complaints of this nature shall be treated in strict confidence by both the Union and the Employer.

(b) An alleged harasser (respondent) shall be given notice of the substance of such a complaint under this clause and shall be entitled to attend, participate in, and be represented at any hearing pursuant to (g) below.

(c) The Employer's designate shall investigate the complaint and shall submit their report to the Director of Operations in writing within 15 days of receipt of the complaint. The Director of Operations shall within 10 days of receipt of the reports give such orders as may be necessary to resolve the issue. The Union staff representative, the complainant and the respondent shall be apprised of the Director of Operations resolution.

(d) Where both the complainant and the respondent, are members of the Union, each shall be given the option of having a steward present at any meeting held pursuant to the above investigation. A single shop steward shall not represent both employees.

(e) Pending determination of the complaint, the Employer may take interim measures to separate the employees concerned if deemed necessary.

(f) In cases where harassment may result in the transfer of an employee, every effort will be made to relocate the harasser, except that the complainant may be transferred with their written consent.

(g) Where either the complainant or the respondent, in conjunction with the Union, is not satisfied with the Director of Operations response, the Union will put the complaint, within 30 days, before a mutually agreed upon, independent adjudicator who specializes in cases of harassment or discrimination or sexual harassment. The adjudicator shall work with the parties to achieve a mutually acceptable resolution and if this is not achieved, the adjudicator shall have the right to:

- (1) dismiss the complaint; or
- (2) determine the appropriate level of discipline to be applied to the harasser;
- (3) make further recommendations as are necessary to provide a final and conclusive settlement of the complaint.

(h) Disciplinary action taken against a harasser pursuant to this clause, shall not form the basis of a grievance.

(i) Where the complaint is determined to be of a frivolous, vindictive or vexatious nature, the Employer will take appropriate action which may include discipline.

(j) This clause does not preclude an employee from filing a complaint under the BC *Human Rights Act*. A complaint of harassment, discrimination or sexual harassment shall not form the basis of a grievance.

(k) Complaints under this article shall be treated in strict confidence by all parties involved.

### 1.7 Provisions of the Legislation

In the event that the *Employment Standards Act* provisions as amended in the future override the provisions in this agreement, it is agreed that the *Employment Standards Act* will then apply to the matters covered in Clauses 19.2, 20.1 and 20.2, and that these clauses will then have no further application.

## ARTICLE 2 - UNION RECOGNITION AND RIGHTS

### 2.1 Shop Stewards

(a) The Employer recognizes the Union's right to select shop stewards to represent employees. The Employer and the Union will agree on the number of shop stewards, taking into account the operational needs of the Employer and the administrative needs of the agreement. The duties of the shop steward shall be to assist in the reporting, investigation and resolution of all grievances as well as disseminating bona fide information of the Union to the employees and the Employer.

(b) The Employer agrees to recognize duly appointed shop stewards provided that the Union has first advised the Employer in writing of the name of the shop stewards so appointed. The Union agrees to advise the Employer in writing of any changes made by appointment from time to time.

(c) The necessary time which is spent by shop stewards during their regular working hours, as approved by management, reporting, investigating and resolving grievances, or attending meetings specifically provided for herein, shall be considered to be time worked and paid at straight-time. Permission to deal with grievances or related issues during regular working hours shall not be unreasonably denied. In the event that a shop steward is required by management to attend meetings outside of their regular working hours they will be paid at straight-time rates for all hours spent.

(d) The shop steward shall not be discriminated against or disciplined for performing their duties as a shop steward.

(e) Leave of absence without pay and with seniority shall be granted to stewards and elected representatives to attend to union business, which requires them to leave their premises of employment.

(f) The Union and shop steward or elected representative will make every effort to provide as much advance notice as possible, for leave requirements to facilitate scheduling of employees. To facilitate the administration of (e) above, when leave without pay is granted, the leave shall be given without loss of pay and the Union shall reimburse the Employer for appropriate salary costs, including travel time incurred.

(g) At each casino, the Employer will make available private meeting space with a telephone, for the use of shop stewards, as required.

## 2.2 Bargaining Unit Work

- (a) Supervisors, managers and/or other employees not included in the bargaining unit will not perform the duties of any position for which rates are established by this agreement, except for the purpose of instruction, or management training, in which case trainees shall not displace or replace any member of the bargaining unit except in cases of emergency when regular employees are not available.
- (b) The Employer recognizes that it is improper for management or excluded employees to do work which is presently performed by employees within the bargaining unit and will not take any action that will result in the displacement of scheduled bargaining unit shifts. However, the parties recognize that for the practical and efficient operation of the casino, there are occasions when a management employee must help. On such occasions bargaining unit employees will be called to work immediately and management will cease to perform bargaining unit work when a sufficient number of bargaining unit employees arrive at work. Such occasions shall be temporary in nature and shall not result in the displacement or exclusion of employees covered by this agreement.

## 2.3 Recognition of Exclusive Bargaining Agent

- (a) The Employer recognizes the Union as the sole and exclusive bargaining agent for the employees in the bargaining unit described in the certification issued by the Labour Relations Board, subject to the exclusions subsequently ordered by the Labour Relations Board or recognized by the parties.
- (b) For the purposes of this agreement, the terms "*employee*" or "*employees*" shall be understood to mean those persons employed by the Employer for whom the Union is the recognized bargaining agent in (a) above.

## 2.4 No Individual Contracts or Agreements

- (a) No employee shall be compelled to or be allowed to enter any individual contract or agreement with their Employer concerning the conditions of employment varying the conditions of employment contained herein.
- (b) No employee shall be asked to make a written or verbal agreement with the Employer covering hours of work, wages or conditions during the term of this agreement unless required to do so out of a duty to accommodate and by mutual agreement with the Union.

## 2.5 Recognition of Legal Picket Lines

- (a) No employee shall be required to cross a legal picket line arising from a strike or lockout. For purposes of this clause, a "*legal picket line*" shall mean only those picket lines expressly permitted under Section 65 of the *Labour Relations Code* of British Columbia.
- (b) The Union agrees to give the Employer advance notice of the probable implementation of picket lines that might affect the Employer's operation.
- (c) The Union understands and agrees that the Employer's operations are located on common sites where other unionized employees may be on strike or locked out.

## 2.6 Bulletin Boards

- (a) The Employer will provide the Union with a bulletin board at least four feet square at a mutually agreed upon location for the posting of union notices and other union communications. The notice board shall be covered with Plexiglas and locked to prevent unauthorized notices from being posted.

(b) The Employer will provide a sealed box of a sufficient size to enable employees to insert written issues which they require the Union to consider or explore. Union representatives shall have the right to attend on the premises for the purposes of retrieving the employee written communications, providing prior permission is obtained from the Employer.

## **2.7 Union Buttons**

An employee may wear a union lapel pin, a shop steward lapel pin, or a union button without being disciplined. The union button may not exceed the size of a casino gaming chip and will not carry political, protest, or other slogans. The lapel pin or button, maximum two must be worn on a lapel or pocket.

## **2.8 Leave of Absence: Employee Elected to Union Office**

(a) The Employer shall grant an unpaid leave of absence to an employee who is appointed or elected to a union office.

(b) A request for such an approved leave must be given to the Employer by the Union, in writing, on union letterhead and signed by the Treasurer of the Union at least 30 days prior to the leave taking effect.

(c) An employee who obtains such a leave of absence shall return to the same classification code, within the 30 calendar days after the completion of their employment with the Union. If the classification code no longer exists, the employee shall bump a junior employee.

(d) The Employer is not obligated to grant such leave to more than four employees at a time.

## **2.9 Leave of Absence: Union Conventions and Educational Programs**

(a) The Casino Shift Manager or member of management responsible for scheduling, upon receipt of written notice (facsimile is acceptable) from the Union, shall grant leave of absence without pay to up to and including four employees, from each casino who are elected as delegates to attend to union business. Written notice shall be given at least seven days prior to the commencement of such leaves. In emergencies, the Employer will reasonably consider approving applications made with less than seven days' notice.

(b) The Union recognizes that operational needs will be a factor when approving such leaves of absence and that the Employer may refuse a leave of absence to ensure that there will be sufficient employees remaining at the casino in each classification code. Otherwise, such leaves of absence will not be unreasonably denied.

## **2.10 No Discrimination for Union Activity**

The Employer and Union agree that there shall be no discrimination, interference, or coercion exercised or practised with respect to any employee for reason of membership or activity in the Union. Where an employee requires a union leave, such leave shall not be unreasonably denied.

# **ARTICLE 3 - UNION SECURITY**

## **3.1 Membership**

All employees, as defined in the certification, must become members of the Union in good standing and maintain such membership as a condition of continued employment throughout the term of this agreement including any new employees hired subsequent to the effective date of this agreement.

### 3.2 New Employees

The Employer agrees that it will advise each employee of the union security and check-off provisions provided for in this collective agreement and have such employee sign a union card as part of the on-boarding process. The Employer will notify the union when an employee is hired. Signed union cards shall be put in the union lock box and collected by the Union.

## ARTICLE 4 - CHECK-OFF OF UNION DUES

### 4.1 Check-off - Assignment of Wages

- (a) All employees, as a condition of employment, shall sign an authorization of check-off before commencing work.
- (b) The Union agrees to supply the Employer with the necessary assignment of wages forms. Such forms must specifically authorize the deduction of union dues, fines, assessments and arrears, as required by Clause 4.2.

### 4.2 Check-off - Process and Procedures

- (a) The Employer agrees to deduct union dues, fines, assessments and arrears, upon receipt of the appropriate assignment of wages form, signed by each employee.
- (b) Upon commencement of employment, each new employee will be required to sign the appropriate assignment of wages form. In the event that the Employer's files do not contain the necessary assignment of wages for any existing employee, such employees shall, upon demand, sign and present the appropriate assignment of wages form.
- (c) All monies deducted from employees' earnings pursuant to this article, are to be forwarded to the Treasurer of the Union, together with a list of employees to whom the monies are to be credited, and the names, addresses and social insurance numbers of new employees hired, on or before the 15<sup>th</sup> day of the month following the month in which the monies were deducted.
- (d) It is the responsibility of the Union to advise the Employer in writing as to the amount of money to be deducted for union dues, fines, assessments and arrears, and of any changes in the amounts to be deducted. In the event that any amount to be deducted is changed from the amount specified in the assignment of wages form signed by the employees, the Employer can require the employees to sign new forms reflecting the new amounts to be deducted prior to making such deductions.
- (e) The Union recognizes and agrees that the Employer's obligation to deduct such dues is expressly restricted to make only such deductions as are permitted by law, and as are authorized by a valid assignment of wages form executed by each employee.
- (f) Upon resignation, layoff, or termination for cause, the Employer will deduct the current month's dues from the employee's final paycheque and remit it as per Clause 4.2(c).
- (g) In the event that the Union alleges any violation by the Employer of this article, notice of such alleged violation shall be given to the Employer in writing. If the matter is not resolved between the Employer and the Union, either party may then refer the issue directly to arbitration.
- (h) The Employer agrees to record the amount of union dues deducted on each employee's T4 slip.



## ARTICLE 5 - EMPLOYER AND UNION TO ACQUAINT NEW EMPLOYEES

All new employees, as a condition of employment, shall sign a union membership application card before commencing work. The Employer agrees that a shop steward, preferably on that shift, will be given an opportunity to meet with new employees during the orientation process without loss of pay, for up to 30 minutes within 30 days of hire in order to acquaint the new employees with the benefits and duties of union membership. The Employer will schedule this meeting within two weeks of an employee's date of hire.

Wherever possible the shop steward's meeting with new employees will occur during the Employer's new employee group orientation sessions. To facilitate the shop steward's attendance at the Employer's new employee group orientation sessions, the Employer will advise all stewards a minimum of seven days prior to the start of the Employer's new employee group orientation session.

## ARTICLE 6 - MANAGEMENT RIGHTS

### 6.1 Direction of Workforce

The Union recognizes the right of the Employer to direct the workforce in all respects, including scheduling, promotion, demotion, transfer, discipline, and discharge.

### 6.2 Direction of Operations

The Union further recognizes the right of the Employer to operate and manage its business in all respects. The Employer shall exercise their management rights in a manner consistent with the terms of the agreement.

### 6.3 Application of Rights

The Employer reserves the right to supplement and alter, as and when deemed necessary, reasonable rules and regulations to be observed by the employees. It is agreed that the rules and regulations may cover all aspects of the operation of the casino, including the procedures for dealing the games, and it is further agreed that the Employer is entitled to make any changes which may be necessary or desirable in order to comply with the requirements of the British Columbia Lottery Corporation, or any other legislation, policies, directives, or regulations of any level of government which apply to the operation of the casino.

It is mutually agreed that the Employer will provide a copy of the policies and procedures manual in the break room at each facility for the conduct of employees and file a copy with the Union. Filing with the Union office is accomplished by delivery of a copy through registered mail.

## ARTICLE 7 - EMPLOYER/UNION RELATIONS

### 7.1 Labour Management Meeting

No employee or group of employees shall undertake to represent the Union at meetings with the Employer without the proper authorization of the Union. To implement this the Union shall supply the Employer with the names of its officers and, similarly, the Employer shall supply the Union with a list of its supervisory or other personnel with whom the Union may be required to transact business. Lists will be maintained with updates as necessary.

- (a) The Employer and the Union agree to establish within each worksite, a labour management committee comprised of up to three employers and up to three union representatives, one of which may be a staff representative. The Committee shall meet at the request of either party, but not more than once per month, or less than once every two months, at a place and time to be mutually agreed. In the event any issues arise that have an operational or substantive effect on employees that is companywide, the parties agree to meet once per calendar year or as required, with representation from all casinos to address those issues. Either party may invite other participants in order to assist the Committee.
- (b) The committee meetings shall be co-chaired by one employer and one union representative. The purpose of the meetings shall be to exchange information of mutual interest, to review administrative matters arising from this agreement, and to maintain effective union/employer relations. Any discussions of grievances, as defined by this agreement, shall be strictly on a "*without prejudice*" basis.
- (c) The meetings will normally be scheduled during regularly scheduled working hours of the union representatives. Attending employees shall be paid straight-time wages for all time spent in these meetings including time extended beyond the employee's scheduled shift.
- (d) Minutes shall be recorded on an alternating basis between the parties. After final draft has been agreed to, the minutes will be distributed to each worksite and posted on the respective bulletin boards.

## **7.2 Joint Orientation**

The parties agree that as soon as practicable, but not later than 60 days after ratification of this agreement, a joint orientation session involving all shop stewards, bargaining committee members, union staff representatives and management personnel, shall be held without loss of pay to review the terms and conditions of this agreement.

## **7.3 Union Investigation**

- (a) The Employer shall allow a properly authorized representative designated by the Union to investigate issues under this agreement. The Employer is entitled to require an individual to substantiate that they are an authorized representative of the Union.
- (b) When access is required for the purposes of such an investigation, the designated union representative will be required to obtain the prior written (faxed) permission of the Casino General Manager or Casino Shift Manager to visit the premises, such request to be responded to as soon as possible and in any event within 12 hours of the request, and such permission not to be unreasonably withheld.
- (c) The investigation must not result in any disruption of the Employer's operations.
- (d) The Employer will provide the designated union representative with all requested pertinent documentation.

## **7.4 Technical Information**

The Employer agrees to provide the Union such information that is available relating to employees in the bargaining unit, as may be required by the union collective bargaining purposes.

**ARTICLE 8 - GRIEVANCE PROCEDURE****8.1 Grievance Procedure**

- (a) The Employer and the Union recognize that grievances may arise concerning:
  - (1) differences between the parties respecting the interpretation, application, operation, or any alleged violation of a provision of this agreement, or arbitral award, including a question as to whether or not a matter is subject to arbitration; or
  - (2) the dismissal, discipline or suspension of an employee bound by this agreement.
- (b) The procedure for resolving the grievance shall be in the grievance procedure in this article.

**8.2 Step 1**

The first step of the grievance procedure requires every effort to be made to settle the dispute informally, with the designated excluded manager or supervisor. The aggrieved employee shall have the right to have their shop steward present at such a discussion. Where the aggrieved employee is a shop steward, they shall not act as a shop steward in respect of their own grievance but shall submit the grievance through another shop steward or union staff representative.

**8.3 Time Limits to Present Initial Grievance**

An employee who wishes to present a grievance at Step 2 of the grievance procedure, in the manner prescribed in Clause 8.4, must do so no later than 21 days after the date:

- (a) on which they were notified orally or in writing, of the action or circumstances giving rise to the grievance; or
- (b) on which they first became aware of the action or circumstances giving rise to the grievance.

**8.4 Step 2**

- (a) Subject to the time limits in Clause 8.3, the employee may present a grievance at this level by:
  - (1) recording their grievance on the appropriate grievance form, setting out the nature of the grievance and the circumstances from which it arose;
  - (2) stating the article(s) or clause(s) of the agreement infringed upon or alleged to have been violated, and the remedy or correction required; and
  - (3) transmitting their grievance to the Employer's Step 2 designate through the shop steward;
  - (4) The Employer's Step 2 designate shall provide the employee and shop steward with a receipt stating the date on which the grievance was received.

**8.5 Time Limit to Reply at Step 2**

- (a) Within 14 days of receiving the grievance at Step 2, the excluded manager or excluded designate by the Employer to handle grievances at Step 2 and the shop steward shall meet to examine the facts, the nature of the grievance and attempt to resolve the dispute. This meeting may be waived by mutual agreement.

- (b) The excluded manager designated by the Employer to handle grievances at Step 2 shall reply in writing to an employee's grievance within 21 days of receiving the grievance at Step 2.
- (c) Where the grievance concerns a disciplinary matter, the reply shall include a report of the Step 2 meeting and the results of investigations carried out by the Employer with regard to the facts and nature of the grievance. The report shall not be introduced as evidence at any arbitration proceeding.
- (d) Investigative findings made by the Union that are relevant to the circumstances that gave rise to the grievance, shall be made available to the Employer.
- (e) At any time during the grievance procedure, senior employer representatives and union staff may meet to discuss the grievance.

#### **8.6 Failure to Act**

A grievance shall commence and proceed through the grievance procedure within the time limits provided. The time limits may be extended by mutual consent of the parties whereas the same must be in writing. However, neither party will be deemed to have prejudiced its position on any future grievance. Requests for the time limit extension shall not be unreasonably denied.

#### **8.7 Time Limits to Submit to Arbitration**

Failing satisfactory settlement at Step 2, and pursuant to Article 9 – Arbitration Procedure, the President of the Union, or their designate, if they choose to pursue the matter at arbitration inform the Employer of said intention within:

- (a) 30 days after the Employer's Step 2 response has been received, or
- (b) 30 days after the Employer's Step 2 response was due.

#### **8.8 Administrative Provisions**

- (a) Replies to grievances at Step 2 of the grievance procedure and notification to arbitrate shall be by certified mail, courier, email or by facsimile.
- (b) Grievances, replies and notification shall be deemed to have been presented on the date on which they were verifiably transmitted, and received on the date they were delivered.

#### **8.9 Dismissal or Suspension Grievances**

- (a) In the case of a dispute arising from an employee's dismissal, rejection on probation, suspension greater than 20 days or suspension for just cause pending investigation, the grievance may be filed directly at arbitration within 21 days of the due date on which the dismissal, rejection on probation, or suspension occurred, or within 21 days of the employee receiving such notice.
- (b) Where a dispute arises from suspensions for 20 days or less, the grievance may commence at Step 2 of the grievance procedure within 21 days of the date on which the suspension occurred, or within 21 days of the employee receiving such notice.

#### **8.10 Deviation from Grievance Procedure**

- (a) The Employer agrees that, after a grievance has been initiated by the Union, employer representatives will not enter into discussion or negotiation with respect to the grievance, either directly or indirectly with the aggrieved employee without the consent of the Union.

(b) In the event that, after having initiated a grievance through the grievance procedure, an employee endeavours to pursue the same grievance through any other channel, then the Union agrees that, pursuant to this article, the grievance shall be considered to have been abandoned.

(c) Where an employee has filed a complaint with the Employment Standards Branch, the grievance shall be deemed to be abandoned unless the complaint is withdrawn, in writing, within 45 days of the complaint being filed with the Employment Standards Branch.

(d) Notwithstanding (b) above, an employee who has filed a complaint with the Human Rights Tribunal shall not have their grievance deemed abandoned through the filing of the complaint.

#### **8.11 Policy Grievance**

(a) Where either party to this agreement disputes the application, interpretation, or alleged violation of an article of this agreement, the dispute shall be discussed between the parties within 30 days of the occurrence. Where no satisfactory agreement is reached, either party may submit the dispute to arbitration, as set out in Article 9 - Arbitration Procedure.

(b) Unless agreed by the parties, this article shall not be used by the Union to initiate a grievance directly affecting an employee or group of employees where such employees themselves could otherwise initiate a grievance through the grievance procedure. This provision shall not be utilized to circumvent any mandatory provision of the grievance procedure.

#### **8.12 Technical Objections to Grievances**

It is the intent of both parties to this agreement that no grievance shall be defeated merely because of a technical error other than time limitations in processing the grievance through the grievance procedure. To this end an arbitrator shall have the power to allow all necessary amendments to the grievance and the power to waive formal procedural irregularities in the processing of a grievance in order to determine the real matter in dispute and to render a decision according to equitable principles and the justice of the case.

### **ARTICLE 9 - ARBITRATION PROCEDURE**

#### **9.1 Notification**

Where a difference arising between the parties relating to the interpretation, application, or administration of this agreement, including any question as to whether a matter is arbitrable, or where an allegation is made that a term or condition of this agreement has been violated, either of the parties, after exhausting the grievance procedure in Article 8 – Grievance Procedure, may notify the other party within 30 days of the receipt of the reply at the second step, of its desire to submit the difference or allegations to arbitration.

#### **9.2 Expedited Arbitration or Mediation**

The parties have agreed to the following terms, conditions and process to resolve certain grievances by attempting mediation first, and if unsuccessful, then by non-precedential expedited arbitration:

(a) All grievances shall be considered suitable for expedited arbitration or mediation, except grievances in the nature of:

- (1) policy grievances;

- (2) grievances requiring substantial interpretation of a provision of the agreement;
- (3) grievances requiring the presentation of extrinsic evidence;
- (4) dismissals;
- (5) rejection on probation;
- (6) grievances involving a claim of duty to accommodate;
- (7) demotions; and
- (8) suspensions of 20 days or greater.

Despite the foregoing, by mutual agreement, a grievance falling into any of the above-listed categories may be resolved by mediation or expedited arbitration.

(b) The expedited Arbitrator/Mediator, who shall act as sole arbitrator, shall be selected from the list as identified below, or shall be a substitute mutually agreed to by the parties:

Mark Brown	James Dorsey
Mark Atkinson	Corrine Bell
Marli Rusen	Ken Saunders

(c) The parties will schedule a minimum of one day biannually before June and December of each year, for hearings to resolve grievances by mediation or expedited arbitration process.

(d) The expedited arbitration process is intended to be informal.

(e) Counsel will not be used to represent either party.

(f) The party initiating the grievance shall in every case prepare a proposed agreed statement of facts which must be delivered to the other side, in addition to any reliance documents, wherever possible 30 days prior to the hearing. The other side must provide a substantial response (the reasons for not agreeing with a proposed fact must be stated and, if applicable an alternate proposed fact proposed) to the proposed agreed statement of facts and provide any reliance documents 15 days prior to the hearing. The parties shall make every effort to agree on facts not in dispute.

The parties agree that they will not make use of documents produced in an expedited arbitration for any purpose other than the arbitration itself.

(g) All presentations are to be short and concise and shall begin with comprehensive opening statements, to be delivered at the commencement of the hearing, by both parties.

(h) The parties agree to minimize the use of legal authorities during their arguments.

(i) The Arbitrator shall render a decision within two working days of the arbitration hearing.

(j) Prior to rendering a decision, the Arbitrator may assist the parties by attempting to mediate a resolution to the grievance.

(k) All decisions of the Arbitrator are to be limited in application to the particular dispute and are without prejudice. Expedited arbitration awards shall be of no precedential value and shall not be referred to by the parties in respect of any other matter other than further disciplinary action regarding the same employee.

(l) All settlements of expedited arbitration cases prior to hearing shall be without prejudice.

(m) The parties shall equally share the cost of the fees and expenses of the Arbitrator.

- (n) There will be no appeal of expedited arbitration awards.

### **9.3 Arbitration Hearing and Award**

- (a) As soon as the Arbitrator has been appointed, the Arbitrator will be encouraged to commence the hearing as soon as it can be scheduled and further encouraged to render a decision within 30 days of the conclusion of the arbitration hearing.
- (b) In order to expedite the arbitration process, the parties may meet to identify the issue or issues and to prepare, in written form, a statement of facts which are not in dispute.
- (c) The parties recognize that they are bound by a decision of the Arbitrator.

### **9.4 Formal Arbitration**

- (a) Where a grievance is to be determined by arbitration that is not suitable for expedited arbitration pursuant to Clause 9.2(a) above, either party may refer the grievance to the formal arbitration procedure.
- (b) Once either party has made such a referral, the request shall be made to set a date and an arbitrator to be assigned from a mutually agreed to list of arbitrators.
- (c) Depending on availability, arbitrators will be assigned on a rotational basis.
- (d) The mutually agreed to arbitrators list shall be appended to the agreement. An arbitrator may be removed from the list by mutual agreement
- (e) The Arbitrator assigned may determine their own procedure in accordance with the relevant legislation and shall give full opportunity to all parties to present evidence and make representations. The Arbitrator shall hear and determine the difference or allegation and shall render a decision within 60 days of the conclusion of the hearing.

The formal arbitrators to be appointed are as follows:

Mark Brown  
Mark Atkinson  
Corinne Bell  
James Dorsey

### **9.5 Authority of the Arbitrator**

The parties to the arbitration recognize that the authority of the Arbitrator is set out in Section 89 of the *Labour Relations Code* of British Columbia.

### **9.6 Cost Sharing**

Each party to the arbitration will be responsible for its own costs, and will share equally, the cost associated with the Arbitrator.

### **9.7 Technical Error or Omission**

No technical error or omission will render a grievance inarbitrable.

### **9.8 Signing of Documents**

All documents presented to employees, including payroll and union dues deductions, must be signed.

Notwithstanding Clause 10.5, it is understood that the signing of documents by employees, other than payroll and union dues deductions, is only to acknowledge that they have been notified accordingly.

The Employer will notify an employee if any document is to be placed in their personnel file and such document will be made available to the employee upon request.

### **9.9 Use of Labour Relations Code, British Columbia**

The parties acknowledge that assistance may be sought for the resolution of grievances through Sections 87, 104 and 105 of the *Labour Relations Code*, British Columbia.

## **ARTICLE 10 - DISMISSAL, SUSPENSION AND DISCIPLINE**

### **10.1 Dismissal, Suspension and Discipline**

- (a) Employees can only be disciplined or discharged with just and reasonable cause.
- (b) During the probationary period, an employee may be discharged if they are determined to be unsuitable for continued employment.
- (c) The Employer agrees that if the Employer chooses to implement verbal warnings written discipline, suspension or discharge on an employee, a steward will be present unless the employee specifically requests otherwise.
- (d) In the event an employee is discharged for just and reasonable cause, a designated shop steward will be notified of the dismissal. Such notification shall be in writing.
- (e) Written reasons for discipline and discharge will be provided.
- (f) The Employer has the right to suspend an employee pending an investigation where the Employer has determined that based on the severity of the issue in question and the information immediately available to the Employer, the employee's continued presence in the workplace constitutes a serious and immediate concern to the Employer's legitimate interests.
- (g) Where the Employer determines such a concern does not exist, the Employer can assign the employee or employees to closer supervision or other work which is reasonably available while the investigation is being conducted. In either case, the Employer commits to conduct such an investigation as expeditiously as possible.

### **10.2 Right to Have Union Representative Present**

- (a) An employee shall have the right to have a shop steward present at any discussion with a designated manager which the employee believes might be the basis of disciplinary action. Where a designated manager intends to interview an employee for disciplinary purposes or where the interview may result in disciplinary action, the designated manager shall make every effort to notify the employee in advance of the purpose of the interview in order that the employee may contact a shop steward of their choice, providing this does not result in an undue delay of the appropriate action being taken. This clause shall not apply to those discussions that are of an operational nature and do not involve discipline.
- (b) A shop steward shall have the right to consult with a staff representative of the Union and have a staff representative present at any discussion with a designated manager which the shop steward



believes might be the basis of disciplinary action against the shop steward, providing that this does not result in an undue delay of the appropriate action being taken.

(c) An employee shall have the right to have their shop steward present at any discussion with a designated manager where the Employer intends to meet with a member as a result of a concern related to injury or illness issues providing this does not result in an undue delay of the meeting.

### **10.3 Limitation on Holding Discipline Against Employees**

(a) Any document used to record disciplinary action including any record of the incident giving rise to the discipline against an employee shall automatically be removed from the employee's file after six months, provided there has been no further infraction of a similar nature. If there has been discipline resulting in a suspension, the six-month period will be extended to 12 months. Should there be a second infraction of a similar nature within the six-month time period, a new six month (or 12-month time period where applicable), time period begins and the employee is assessed at the second level of disciplinary action. For every additional infraction of a similar nature, a new six-month period (or 12 months where applicable) will commence. Files will be kept in a secure area and will only be accessible to designated personnel.

(b) Notwithstanding the above, the Employer may, subject to the severity of any infraction of a similar or different nature, escalate the discipline to the appropriate level.

### **10.4 Discipline and Discharge Grievances**

Grievances arising from the suspension or discharge of an employee will be filed at Step 2 in accordance with Clause 8.4.

### **10.5 Performance Appraisals**

(a) Where a written appraisal of employee's performance is carried out, it shall be carried out by an excluded manager. The employee shall be given a copy of the performance appraisal along with all related documents and shall be given sufficient opportunity after the interview to read, review and ask questions about the appraisal. Employee involvement in the appraisal process will occur during the employee's regular hours of work. Upon request, the employee will be given three working days to read and review the appraisal. Provision shall be made on the appraisal report for an employee to sign it. The appraisal shall provide for the employee's signature in two places; one indicating that the employee has read and accepts the appraisal, and the other indicating that the employee disagrees with the appraisal. The employee shall sign in one of the places provided. If the employee disagrees with the appraisal they will sign it to show that they have read and understood it and state their reasons why they disagree with it in the team member comments section. An employee shall, upon request, receive a copy of this appraisal report at the time of signing. An appraisal report shall not be changed after an employee has signed it, without the knowledge of the employee, and any such changes shall be subject to the grievance procedures of this agreement. No employee may initiate a grievance regarding the contents of a performance appraisal report unless the signature indicates disagreement with the appraisal.

(b) (i) A new employee's performance must be appraised before expiration of the probationary period. A copy of the appraisal must be placed in the employee's personnel file.

(ii) A new employee who is having job performance concerns will have a mid-probation review. The probationary employee may elect to have a shop steward in the review meeting.

(c) Appraisals shall be reviewed and signed by an excluded staff member of the Employer.

## 10.6 Personnel File

The employee or the President of the Union with the written authority of the employee, shall be entitled to review the employee's personnel file, with 48 hours' notice, in the office in which the file is normally kept, in the presence of the appropriate member of management. The employee or the President of the Union as the case may be, shall give the appropriate member of management adequate notice prior to having access to such files.

The Employer will notify an employee of any documents to be placed in their file relating to discipline, potential discipline, absences and attendance. Such documents will be made available to the employee upon request of 48 hours' notice.

## ARTICLE 11 - SENIORITY

### 11.1 Seniority Defined

Seniority is defined as the length of continuous service with the Employer, as calculated within the agreement which shall be applied in the following manner and order:

- (a) *Service Seniority* - means continuous time employed by the Employer.
- (b) *Classification Seniority* - means as calculated by provisions within the agreement from the date an employee was first appointed to their classification.

For (b) above, if more than one employee is successful in moving to another classification as a result of a single classification posting or other reasons allowed within the agreement, those employees will be granted relative seniority in accordance with their service seniority.

### 11.2 Application of Seniority

- (a) *Seniority Date*

The seniority of each regular employee covered by this agreement will be established after the probationary period after which an employee's seniority shall be backdated to the employee's first shift worked. In the event that two or more employees worked their first shifts on the same day, they will be ranked for seniority purposes first by starting times and then by chance.

- (b) *Classification Seniority*

Upon completion of the requirements of (a) above, employees will establish a new seniority date when transferring from one classification to another. This new seniority date shall apply for hours of work and scheduling purposes and allocation of vacation time only in the classification to which they transferred.

- (c) *Start Date Retained*

Employees transferring from one classification to another shall retain their original company start date for severance pay entitlements and as otherwise provided for in this collective agreement.

- (d) *Transfers and Seniority*

Regular employees will be able to access accrued hours in another classification they have worked in for the purpose of transferring classifications. If the regular employee elects to return to their original classification their seniority date will be recalculated minus the time spent in the other classification.

(e) *Seniority for Casual Employees*

Casual employees shall start to accumulate service and classification seniority on an hourly basis once the employee has completed their probation, this includes multi-classifications. When casual employee becomes a regular employee, seniority hours will be converted to establish the seniority date. Total hours worked, as of the last day worked as casual employee, will be divided by eight hours per day, to a level of 40 hours per workweek, to convert to number of days worked. For the purposes of this calculation, fractional remainders will count as a complete day worked. Starting at the current date and counting back the number of days worked will determine the employee's actual service and classification seniority date in their classification.

(f) *Classification Seniority Between Casinos*

When an employee moves from one casino to another, they will retain her service seniority date for the purposes of vacation entitlement, wage placement and notice of layoff.

### **11.3 Accrual of Seniority**

Seniority will continue to accrue during:

- (a) time lost as a result of occupational illness or injury;
- (b) time lost as a result of non-occupational illness or injury up to a maximum of 24 months;
- (c) unless otherwise specified, the first three months of leaves of absences which have been granted by the Employer;
- (d) layoff for up to 24 months; or
- (e) Time lost as a result of a maternity, parental and adoption leave.

### **11.4 Loss of Seniority**

An employee shall lose seniority in the following circumstances.

If they:

- (a) voluntarily leaves the employment of the Employer;
- (b) upon the completion of a three month trial period, accepts a position outside of the bargaining unit;
- (c) is discharged for just cause and not reinstated under the terms of this agreement;
- (d) is recalled to work and does not report to work as provided in Clause 13.5; or
- (e) is laid off for a period in excess of 24 months; and
- (f) registration requirements are not granted or are revoked by the Gaming Policy and Enforcement Branch permanently;

### **11.5 Seniority Lists**

(a) The Employer shall prepare and post seniority lists every three months on January 1<sup>st</sup>, April 1<sup>st</sup>, July 1<sup>st</sup>, and October 1<sup>st</sup> each year, in an area accessible to all employees, with a copy to the steward. The seniority lists shall commence with the most senior employee by classification and job within that

classification carrying on downward to the most junior employee. Information on the seniority list shall include the employee name (by classification) company start date, job within their classification and seniority date(s) in their current job.

(b) An employee may protest her seniority date by filing notice of the dispute in writing with the Casino Manager within 30 days after the posting of the seniority list.

(c) An employee's seniority shall be final and binding with no changes allowed when such date(s) has appeared on two consecutive seniority lists. When a notice of dispute is filed the Casino General Manager and the accredited representative of the Union will discuss the seniority date(s) in an attempt to resolve this issue and failing resolution the matter is subject to Step 2 of the grievance procedure. Any such dispute as to placement on the seniority list will only have effect with respect to the list which is challenged, and any future list.

## ARTICLE 12 - JOB POSTINGS

### 12.1 Job Postings

(a) Job postings for vacant positions or positions added to the bargaining unit, shall be posted within 30 days. Each posting shall be posted on a bulletin board for not less than 10 days. A designated shop steward shall receive copies of all job postings.

(b) Temporary vacancies which are known to be for a duration of greater than three months, shall be posted for not less than 10 days. Such positions, once assigned shall only be until the return of the incumbent. In the event there are further temporary vacancies as a result of the temporary vacancy being filled, the vacant shifts will be filled in accordance with the maximization language in Clause 15.2(e).

In the event there are no qualified employees within the classification who are interested in the temporary vacancy, the temporary vacancy shall be filled with the maximization language in Clause 15.2(e).

(c) All applications for posted positions shall be submitted on a form provided by the Employer.

(d) Applicants for a position will be selected on the basis of experience, seniority and qualifications. When the qualifications of two or more employees are relatively equal, the position will be awarded to the employee with the most service seniority.

(e) In filling positions under this article, the successful applicant shall be given a trial period of up to 480 hours, or three months, whichever occurs first, to determine her suitability to perform the work required.

(f) During the trial period, the employee may elect to return, or the Employer may require the employee to return, to their former position, in which case the employee will return to their former position and rate of pay without loss of seniority. Any other employee affected thereby will be returned to their former position at the same rate of pay without loss of seniority.

(g) The notice of postings shall contain the following information: number of vacant positions, title of position, duties, qualifications, hours of work, process for making applications and wage range. Such qualifications shall not be established in an arbitrary manner.

Upon written request, an employee who is away from work due to vacation or leave of absence will receive copies of all job or course postings.

## **12.2 Notification**

- (a) Unsuccessful employee applicants to posted positions will be notified of the name and classification of the successful employee applicant.
- (b) An employee who is an unsuccessful applicant for a vacant position may request, from the employer representative responsible for the appointment, an explanation of the reasons why they were not appointed.
- (c) If requested as per (b) above, the employer representative will provide an explanation within seven days after receiving the request.
- (d) In the event the unsuccessful applicant is not satisfied with the explanation offered in (c) above, the unsuccessful applicant may initiate a grievance at Step 2 of the grievance procedure.

## **12.3 Course Postings**

- (a) When the Employer requires additional employees to be trained for work, the Employer agrees to offer such training as follows:
  - (1) The training opportunity shall be posted for a minimum of 10 days. A designated shop steward shall receive copies of all such course or seminar postings.
  - (2) All applicants for posted courses training shall be required to sign up on a form provided by the Employer. Successful applicants shall be given seven days notice prior to the commencement of any course or seminar training.
  - (3) Where the number of suitable applicants exceeds the number of available spaces, the course will be offered in service seniority order.
- (b) The Employer will pay the costs of the trainer for all courses offered by the Employer.
- (c) Time spent by an employee attending a course or seminar training as approved by the Employer, shall be considered time worked and shall not result in a loss of pay. Any hours in a course or seminar training that result in more than eight hours in one day or 40 hours in one workweek shall be compensated as per Article 16.
- (d) The employees must have sufficient availability to be scheduled or called in for the position or game they have taken training for.
- (e) Employees required to complete on-line courses shall be compensated in a manner consistent with the Employer's policy and practice at the time of ratification of this agreement. The Employer's current practice is to assign online courses during a regular shift and pay employees at their regular rate of pay. Where employees indicate a preference to do online courses on their own time, they will not be compensated by the Employer.
- (f) Upon written request submitted to Human Resources, an employee who is away from work due to vacation or leave of absence will receive copies of all job or course postings.

**ARTICLE 13 - LAYOFF AND RECALL****13.1 Notice of Layoff**

In the event of any layoff, regular employees shall be given notice of layoff, or pay in lieu thereof.

(a) For pay in lieu of notice, as follows:

- (1) up to 12 consecutive months of employment, an amount equal to one week's wages.
- (2) after 12 months of employment, an amount equal to two weeks' wages.
- (3) after three consecutive years of employment, an amount equal to three weeks' wages plus one week's wages for each additional year of employment, to a maximum of eight weeks' wages.

(b) For written notice of layoff, as follows:

- (1) one week's notice up to 12 consecutive months of employment;
- (2) two weeks' notice after 12 consecutive months of employment;
- (3) three weeks' notice after three consecutive years of employment, plus one additional week's notice for each additional year of employment, to a maximum of eight weeks' notice; or
- (4) is given a combination of notice of layoff and money equivalent to the amount the Employer is liable to pay.

(c) The amount the Employer is liable to pay is calculated by totalling all the employee's weekly wages, during the last four weeks in which the employee worked normal or average hours of work; dividing the total by four and multiplying the result by the number of weeks' wages the Employer is liable to pay.

**13.2 Layoff Procedure**

Both parties recognize that job security shall increase in proportion to length of continuous service. Therefore, in the event of a layoff, regular employees shall be laid off in reverse order of their service seniority within their classification, provided the remaining employees have the requisite qualifications to perform the duties within the classification.

**13.3 Layoffs and Vacancies**

(a) New employees shall not be hired if qualified employees are on layoff.

(b) Where employees are laid off they may

- (1) either accept their layoff;
- (2) displace the senior casual employee within their classification; or
- (3) use their service seniority to displace the next regular employee with less service seniority in another classification, provided they are qualified and able to perform the work required of the position. Such displacement cannot incur an increase in hours of work.

(c) In the event an employee, in exercising displacement, returns to a classification from which they had previously worked, the employee's initial placement in the different classification shall be into the

position occupied by the employee with the lowest classification seniority occupying a schedule with the same number of hours of work or less.

At the next scheduled selection process, the employee shall assume their previously accrued classification seniority in that classification.

(d) Employees exercising displacement rights shall be given a trial period of up to 480 hours, or three months, whichever occurs first, to determine suitability to perform the work required.

(e) In the event work of temporary nature becomes available in the classification from which the employee was laid off, the employee originally laid off may return to their classification provided the Employer expects the available work to be for a period of greater than four consecutive weeks. Classification seniority will be accrued in accordance with Clause 11.1(b). Classification seniority dates will be adjusted accordingly.

#### **13.4 Pre-Layoff Canvass**

(a) Before a layoff occurs, the Employer will consult with the Union to discuss lessening disruption to customers and staff. Prior to the layoff of regular employees under Clause 13.2, the Employer shall canvass employees within the effected classification in order to invite:

- (1) displacing the senior casual employee within the classification with no loss of service or benefits;
- (2) notwithstanding Clause 27.1(e), displace the senior casual employee in a different classification provided the effected employee is qualified to perform the work, with no loss of service or benefits;
- (3) a resignation; or
- (4) other voluntary options, as agreed to by the Union and the Employer.

Where more than one employee expresses interest in one of the above options, they shall be offered to qualified employees on the basis of service seniority.

(b) Responses from employees to the pre-layoff canvass will only be received by the Employer for consideration if submitted within seven calendar days of issuance of a written notice to the employee or group of employees within the classification effected.

(c) Where an employee selects an option in (a) above, and the option is confirmed in writing by the employee and the Employer, such selection is final and binding upon the employee and the Employer, subject to this agreement.

#### **13.5 Recall Procedure**

(a) Employees will be recalled for available work, provided they are qualified to perform the work in reverse order of their layoff.

(b) Employees shall be notified of a recall by double registered mail. An employee being recalled must return to work within five days of receipt of the notice. In the case of illness and injury, the Employer shall have the right to make alternate arrangements until the recalled employee is able to return to work.

- (c) The employee on layoff shall be responsible for informing the Employer in the event they change her mailing address.

#### ARTICLE 14 - HOURS OF WORK

##### 14.1 Normal Straight-Time Hours of Work

- (a) Unless the parties otherwise agree the normal straight-time hours of work shall be as follows:
- (1) eight hours in any one working day.
    - (i) Not more than five days within the seven-day workweek (Sunday to Saturday), with two consecutive days of rest unless split days of rest are requested by the employee.
    - (ii) Not more than 40 hours in any five working days within the seven-day workweek (Sunday to Saturday).
  - (2) 10 hours in any one working day.
    - (i) Not more than four working days in any seven-day workweek (Sunday to Saturday) with at least three consecutive days off unless split days are requested by the employee.
    - (ii) Not more than 40 hours in four working days in any seven-day workweek (Sunday to Saturday).
- (b) Part-time and casual employees may work additional shifts to a maximum of 40 hours per week on a sixth day.
- (c) Casual employees occupying schedules as required, shall be scheduled in accordance with Clause 14.1(a) and (b).
- (d) It is understood that shifts that commence on one calendar day and extend past midnight to the next calendar day are considered to be shifts worked only on the calendar day on which the shift begins. The requirement to work overtime will be in accordance with Article 16.
- (e) Employees may work consecutive shifts provided that each shift begins on a different day and that each shift incurs a break of at least eight hours between the conclusion of the first shift and the commencement of the second.

##### 14.2 Posting of Work Schedules

- (a) A work schedule shall be posted two weeks in advance on the Employer's bulletin board for the information of all scheduled employees. The work schedule shall contain the following information:
- employees name
  - days off
  - start time and length of shift
- (b) It is the Employer's responsibility to keep the work schedule up to date and to ensure that any changes are clearly noted and legible and that affected employees are advised of any changes.
- (c) The designated shop steward will be given a copy of each original schedule and any changes upon request.



### 14.3 Rest Periods

If an employee's break is interrupted, the break will start anew when the interruption is concluded.

In the event that an employee misses their break due to operational requirements, and cannot be rescheduled during their shift, the missed break will be paid at overtime rates, with the Employer's approval.

- (a) Employees working as a Dealer shall receive a paid 15-minute rest period for every 60 minutes of work.
- (b) Employees who work in all other departments who work four-hour shifts shall receive 20 minutes in paid rest period time.
- (c) Employees who work in all other departments who work six-hour shifts shall receive 40 minutes in paid rest period time.
- (d) Employees who work shifts of seven or eight hours shall receive 70 minutes in paid rest period time.
- (e) Employees working 10-hour shifts shall receive 90 minutes in paid rest period time.

Employees' rest periods shall be scheduled after the first hours of a shift. The Employer will make every effort to allow rest period breaks to be taken every two hours.

It is understood that this will not result in a reduction of the current and existing scheduled hours.

### 14.4 No Guarantee

The foregoing provisions of this article shall not be construed as guaranteeing to any employee any number of hours of work per day or week.

## ARTICLE 15 - SHIFT WORK

### 15.1 Split Shift

No employee will work split shifts except by mutual agreement between the employee and the Employer.

### 15.2 Scheduling of Shifts

- (a) Where the Employer directs an employee to work in other classification(s) during their scheduled shift this will only be for the purposes of providing break relief in the other classification(s).
- (b) *Scheduling Hours of Work*

The Employer has the right to schedule hours of operation and employee hours of work to meet the changing needs of the business. Work schedules, both full and part-time, in each classification, shall be included in a shift selection process as set out below in April and October of each year and will be posted in the staff break room at least two weeks prior to the scheduled selection date. Implementation of the new schedule will be the first posted schedule in November.

- (c) *Shift Selection Process*

In April and October of each year, employees in each classification will select, by classification seniority, days of rest and available shifts to compose a work schedule.

(1) Regular and casual employees must complete an availability form and submit it to the Employer at least two weeks prior to the shift selection date. Regular employees who have work schedules have an option to maintain their work schedule or participate in the shift selection process. Regular employees who choose not to participate will not be permitted to select any shifts that are available during the selection process. Regular employees may opt to participate by:

(i) Relinquishing one or more work schedule shifts into the selection process, and may access other work schedule shifts, if available on the same days, in order of classification seniority; or

(ii) Placing their entire work schedule shifts, including their days of rest into the selection process; or

(iii) Requesting to relinquish one or more work schedule shifts into the selection process, and may access other work schedule shifts, if available on other workdays, in order of classification seniority, on the condition that the Employer can maintain its complement of core staffing to meet operational requirements. Such requests will not be unreasonably denied.

Classification selection will take place on a mutually agreed upon date with a shift manager and the shop steward, or designate, in attendance to witness. Employees must be available and prepared to make their selection on that date. Participation can be in person or by phone.

(2) Employees must be available to work all shifts within the work schedule selected.

(3) Within two weeks of a shift selection, regular employees may submit an amended final availability form for the purpose of accessing additional work as per Clause 15.2(e).

(4) Employees on approved leaves of absence are permitted to participate in the selection process in order of classification seniority. The Employer will attempt to make contact with the employee at least two weeks prior to the scheduled selection date.

(5) Where regular employees drop shifts during the selection process, those shifts shall be offered to other regular employees in order of classification seniority, provided they have indicated availability for that available shift.

(6) Regular employees will not be permitted to drop shifts after the shift selection process unless there are extenuating circumstances. In such cases, the employee must submit a Leave of Absence request subject to 19.6. This temporary leave only applies until the next shift selection process. All unscheduled vacation and statutory holiday lieu days that are banked are not required to be paid out.

(7) Except for (1) and (3) above, regular employees are not permitted to change their availability.

(d) *Exchanging Shifts*

Employees may, by mutual agreement, exchange shifts within a seven day period provided that the employees have the ability to perform the work required and that no overtime or other penalties would be payable by the Employer to the employee(s) if such overtime or penalties would not have occurred in the first instance. Requests to exchange will be approved by the Employer and will not be unreasonably denied.

(e) *Temporary Vacancies and Vacant Schedules*

Where the Employer decides to fill a temporary work schedule as a result of an employer approved leave of greater than three months, or to fill a vacant schedule as a result of an employee leaving the Employer, the Employer shall post the vacant schedule in accordance with Clause 12.1(b). The schedule shall be filled by qualified employees who have expressed an interest, in order of classification seniority. In the event there are further temporary vacancies as a result of the temporary vacancy being filled, the vacant shifts will be filled in accordance with the maximization language in (f) below.

In the event there are no qualified employees within the classification who are interested in the temporary vacancy, the temporary vacancy shall be filled with the maximization language in (f) below.

(f) *Maximization of Shifts*

While the Employer is entitled to schedule shifts of various lengths as provided for in this agreement, the Employer will undertake to maximize the length of shifts through the workweek before instituting shifts of lesser duration. Where a shift becomes available that is longer in duration than a scheduled shift, the longer shift will be scheduled in seniority order to employees scheduled to work a shorter shift on the same day who have indicated that they choose to maximize their shift. Where a longer shift becomes available with less than eight hours' notice, the shift in question, at the Employer's option, may be filled in accordance with maximization.

Notwithstanding Clause 16.10 - Rest Interval, by completing an availability form an employee may accept shifts resulting in less than eight hours between shifts but no less than seven hours for the purpose of maximization of shifts. Accepting such a shift will not result in overtime.

Part-time employees may maximize their hours by working additional hours within their own classification. When there are no hours available in their own classification, employees may maximize their hours by working in a different classification, pursuant to Clause 27.1(f), provided they are qualified to do the work.

(g) *Preference in Start Times*

Where a shift becomes available that has a different start time, it will be scheduled in classification seniority order to employees who have indicated their preference to work a different start time. Where a different start time becomes available with less than eight hours' notice, the shift in question may, at the Employer's option, be filled in accordance with shift preference. Changes in preference in start times will only be accepted at designated selection dates. Where a different start time becomes available on a posted schedule, it will be offered in order of classification seniority.

(h) Regular employees who see a reduction of work as result of operational reasons, shall be entitled to complete a new availability form in order to access work through (f) above and Clause 27.1(e).

### 15.3 Changes in Work Schedules

(a) In situations other than emergencies, the scheduled employees are entitled to 24 hours' notice of any change in their respective work schedules. The employer will contact an employee via telephone to notify them of the schedule change and may leave a voice mail message with the details of the change. Should no voice mail be available, the employer will make an additional call at least five minutes later and attempt to leave a message again for a final time. The telephone call will be made from a recognized Gateway Casino phone number with caller ID enabled. This does not apply to an employee being

required to work past the end of a scheduled shift, nor does it apply to an employee voluntarily reporting for work on a callout.

(b) If an employee is going to be absent from work the employee must notify their direct supervisor or the Casino Shift Manager/Security Manager at least 90 minutes prior to their scheduled start time. In the event they are unable to reach their direct report, the employee is required to leave a detailed message with the Casino Shift Manager/Security Manager. In the event that an employee is going to be late, they will give as much advance notice as possible.

(c) Employees whose schedules are changed without the advance notice specified, cannot be disciplined if they advise the Employer that they cannot comply with the changed starting and finishing times for the first shift of the new schedule.

(d) In situations where an employee has not been provided with notice of change in their work schedule, and the employee reports for work as scheduled before the change, the employee will be paid two hours pay if the employee is not required to work, and if the employee is required to work the employee will be paid for the hours worked with a minimum of four hours pay.

#### **15.4 Substitution Opportunities for Relief Supervisor**

Substitution opportunities for work as relief supervisors shall be offered on an equitable basis.

#### **15.5 Security Shift Differential for Graveyard Shifts**

Security employees who work shifts as defined below, shall receive an additional shift differential for the hours worked:

- Graveyard shift 75¢ per hour
- All hours worked between 24:00 hours through and including 8:00 hours

### **ARTICLE 16 - OVERTIME**

#### **16.1 Definitions**

(a) "*Overtime*" means work authorized by the Employer and performed by an employee in excess of:

- (1) the scheduled daily hours per day (eight or 10);
- (2) the scheduled weekly hours of 40 hours per week;

(b) "*Straight-time rate*" means the hourly rate of remuneration.

(c) "*Time and one-half*" means one and one-half times the straight-time rate.

(d) "*Double-time*" means twice the straight-time rate.

#### **16.2 Overtime Entitlement**

Overtime entitlement shall be calculated in 15-minute increments; however, employees shall not be entitled to any compensation for periods of overtime of less than eight minutes per day.

#### **16.3 Recording of Overtime**

The Employer shall record starting and finishing times for overtime worked.

#### **16.4 Sharing of Overtime**

Overtime work shall be offered equitably within each classification.

#### **16.5 Early-Out**

(a) Employees requesting early out must notify the Employer no earlier than 30 minutes before the start of their shift. An early-out list will be created on a first request, first offered basis. Employees can add their name to the early out list at any time during their shift.

(b) Where the Employer determines that operational requirements can be met with less staff after employees have begun working and no employee or an insufficient number of employees have notified the Employer that they request an early out, the Employer will canvass employees in no particular order to ask volunteers. The early out will be granted on a first canvassed, first granted basis.

(c) Where the Employer determines that the operational requirements can be met with less staff after employees have begun working and no employees or an insufficient number of employees have been asked and accepted to voluntarily leave their shift early, the Employer may require employees to end their shifts, on an equitable basis, in reverse classification seniority, based on an annual review. Such determination shall be within each classification, subject to the remaining employees having the skill and ability to fulfil the remaining duties. Employees will not be required to leave their shift less than one hour prior to the end of that shift.

#### **16.6 Overtime Compensation**

Employees requested to work in excess of their normal daily full shift hours as outlined in Clause 14.1 - Hours of Work, shall be paid:

(a) time and one-half for the first three hours of overtime on a scheduled workday of eight hours or time and one-half for the first hour of overtime on a scheduled workday of 10 hours; and

(b) double-time for hours worked in excess of the hours referred to in (a)(1) above.

(c) time and one-half for all hours beyond 40 hours in a workweek.

#### **16.7 No Layoff to Compensate for Overtime**

Employees shall not be required to layoff during their scheduled hours of work to equalize any overtime worked.

#### **16.8 Callback Provisions**

Employees called back to work, to work overtime shall be compensated for a minimum of two hours at applicable overtime rates.

#### **16.9 Rest Interval**

An employee required to work beyond her completed shift shall be entitled to eight clear hours between the end of the overtime worked and the start of next regular shift. If eight clear hours are not provided, overtime rates shall apply to all hours worked on the regular shift which fall within the eight-hour period.

**16.10 Overtime for Employees Working Less Than 40 Hours Per Week**

- (a) An employee, scheduled to work a shift less than those of a full-time shift as defined in Clause 14.1 - Hours of Work, shall be paid at straight-time for the hours so worked, up to and including the hours of scheduled shift, eight or 10 hours, needed to make up 40 hours per workweek.
- (b) An employee working less than 40 hours per week, and scheduled for less than five days per week, who is called to work on a scheduled day of rest, shall be paid straight-time for the days so worked up to and including 40 hours per week.
- (c) Overtime rates shall apply to hours worked in excess of (a) and (b) above.

**16.11 Authorization and Application of Overtime**

An employee who is required to work overtime shall be entitled to overtime compensation when the overtime work is authorized in advance by the Employer. It is understood that, in emergency situations, prior authorization may not be possible.

Employees working in more than one classification are obligated to inform the Employer and receive approval if they are asked to work hours that would result in overtime.

The Employer and the Union recognize that the nature of the work carried out by employees in some employer designated classifications is such that it may not be possible for the employee to obtain prior authorization for the necessary overtime work. In such cases, the employee shall, when possible, make every effort to obtain authorization. If this is not possible, they will use their discretion in working the overtime and the Employer shall be considered to have authorized the time in advance.

**ARTICLE 17 - STATUTORY HOLIDAYS****17.1 Statutory Holidays**

The following shall be considered **statutory holidays**:

New Year's Day	Labour Day
Family Day	Thanksgiving Day
Good Friday	Remembrance Day
Victoria Day	Christmas Day
Canada Day	Boxing Day
BC Day	

**17.2 Payment for Statutory Holiday**

- (a) Regular employees will receive an average day's pay exclusive of overtime, credited to their holiday bank, for a statutory holiday, whether or not they are scheduled to work.
- (b) For the purposes of this clause, an average day's pay shall be calculated for all hours worked, exclusive of overtime within the 30 calendar day period preceding the holiday, as follows:
- (1) For an employee who worked less than 15 days of the 30 days prior to the statutory holiday, an amount equal to the total days worked divided by 15;
  - (2) For an employee who worked 15 or more days of the 30 days prior to the statutory holiday, an amount equal to an average day's pay.

(c) An employee who is scheduled by the Employer to work on a statutory holiday, shall be paid one and one-half times their normal wage rate for any hours so worked, on all statutory holidays in addition to the payment provided for in (a) above. Banked days will be scheduled at a mutually agreed upon time. Requests for banked days will not be unreasonably denied. Banked days, including those that may already be scheduled, can be used for sick days.

(d) An employee who works in excess of 11 hours on the statutory holiday shall be paid at double-time for all such additional hours worked.

(e) Statutory holidays listed in Article 17 will not be considered as time worked for the calculation of overtime in the pay week where an employee does not work on the statutory holiday. The statutory holiday will be recognized in accordance with Clause 17.2(a) above.

(f) When requesting days off, available banked statutory days must be used before days off can be taken without pay. Employees who submit a request for days off who do not have any statutory lieu days banked, shall have their request prioritized by the date received by the Employer. Such approval shall not be unreasonably denied.

(g) Statutory holiday banked days may be combined with and taken in conjunction with vacation days.

(h) Employees must schedule with mutual agreement of the Employer, paid statutory holiday bank days within six months from the date the statutory holiday was earned.

(i) All or part of an employee's statutory holiday bank will be paid out upon written request of the employee, regardless of whether any paid holiday time is taken.

**17.3 Statutory Holiday During Employee's Vacation**

(a) Should any statutory holiday occur during an employee's vacation period, the formula in Clause 17.2(b) shall be applied to the 30 day period immediately preceding the week in which the vacation commenced.

(b) Should a statutory holiday fall during the first or second week immediately following the end of an employee's vacation, the formula in Clause 17.2(b) will be applied to the 30-day period immediately preceding the week in which the vacation commenced.

**ARTICLE 18 - ANNUAL VACATIONS**

**18.1 Vacation Entitlement**

*Vacation Entitlement:* An employee's anniversary date of employment shall determine her annual vacation entitlement and payment.

- (a) Employees who have completed one year of service shall be entitled to 10 days' vacation.
- (b) Employees who have completed three years of service shall be entitled to 15 days' vacation.
- (c) Employees who have completed seven years of service shall be entitled to 20 days' vacation.
- (d) Employees who have completed ten years of service shall be entitled to 22 days' vacation.

Employees will earn vacation pay as follows:

Start of employment .....	4%
At the completion of three years .....	6%

- At the completion of seven years.....8%
- At the completion of ten years.....8.8%

All employees will be entitled to two weeks' vacation. Vacation will be prorated for part-time employees.

**18.2 Annual Vacations and Pay Entitlements**

- (a) Employees are entitled to annual vacation pay, according to their completed years of consecutive service, calculated from their date of hire.
- (b) Annual vacation pay shall be calculated using the applicable percentage from Clause 18.1 of the employee's gross earnings for the preceding year.
- (c) "*Gross earnings*" as used herein, shall be understood to mean the total earnings realized by an employee from the payment of wage rates for straight-time, overtime, vacation pay and statutory holiday pay.
- (d) Employees shall be paid vacation pay on the last payday prior to the vacation leave commencing if they request it, in writing, at least two weeks in advance.
- (e) All or part of an employee's earned vacation pay will be paid out upon written request of the employee, regardless of whether or not vacation time is taken. The number of requests an employee makes to be paid out will not exceed 11 times.
- (f) Notwithstanding the provisions of (e) above, an employee will be required to take a minimum of 10 vacation days in each vacation year.

**18.3 Vacation Scheduling Preference by Seniority**

- (a) Employees shall have preference in respect to annual vacation days according to their classification seniority, provided they file applications before December 1<sup>st</sup> of each year for vacation days to be taken the following year. After December 1<sup>st</sup> all applications for vacation days will be treated on a first come first served basis. It is agreed that vacation day schedules will be established so there are sufficient employees remaining at the casino in each classification to meet the operating requirements of the casino. Vacation requests shall not be unreasonably denied. The Employer shall post and update as required a vacation time calendar. The vacation year shall be from January 1<sup>st</sup> to December 31<sup>st</sup>. The vacation day calendar shall be located in an area readily accessible to all employees.
- (b) Subject to (a) above, all vacation day requests submitted to the Employer shall be approved in writing within two weeks of receiving written notice from the employee. Vacation day schedules, once approved by the Employer, shall not be changed other than in cases of emergency, except by mutual agreement between the employee and the Employer.
- (c) Employees will be permitted to commence a single vacation period in one vacation year and conclude the vacation in the following vacation year. When this occurs, the vacation entitlement will be taken and selection will be made for the year in which the vacation commences.
- (d) All employees are required to schedule a minimum of 10 days' vacation. Vacation days which remain unscheduled in accordance with (a) above, prior to July 1<sup>st</sup>, may be scheduled by the Employer, to be taken prior to December 31<sup>st</sup>.
- (e) Employees may schedule vacation days singularly or concurrently. Vacation days may be taken in conjunction with statutory holiday bank days, subject to operational requirements noted in (a) above.



## ARTICLE 19 - SPECIAL AND OTHER LEAVE

### 19.1 Bereavement Leave

All employees who have passed probation who suffer a loss of a family member will be eligible for a three day or one day bereavement leave, commencing with the employee's date of notification of death or ending with the day of the funeral service. For the purpose of this provision, a three day leave with pay will be granted for the loss of a spouse, parent, guardian, father-in-law, mother-in-law, brother-in-law, sister-in-law, grandparent, great grandparent, sibling, child grandchild or great grandchild of an employee or someone living with the employee as member of the family. Where out-of-province travel is required, an employee will receive one additional day with pay of bereavement leave.

A one day leave with pay will include the loss of an aunt, great aunt, uncle, great uncle, niece and nephew. Additional time, if needed, shall be granted without pay. Such leave shall not be unreasonably denied.

### 19.2 Family Responsibility Leave

(a) An employee is entitled to up to five days of unpaid leave during each employment year to meet responsibilities related to the care, health or education of a child in the employee's care, or the care or health of any other member of the employee's immediate family or the care or health of someone living with the employee as a member of the family. Additional time off for these purposes shall not be unreasonably denied.

(b) For purposes of this article "*immediate family*" means the spouse, parent, father-in-law, mother in-law, brother-in-law, sister-in-law, grandparent, guardian, sibling, child or grandchild of an employee or someone living with the employee as member of the family.

### 19.3 Court Attendance

Any employee covered by this agreement who may be required by the Employer to attend any commission, court or hearing, to give evidence in any case, civil or criminal for the Employer shall be compensated at the same hourly rate as called for in this agreement, without loss of pay as well as reasonable expenses for food and travel.

### 19.4 Jury Duty

Upon providing the Employer with evidence and notice of being summoned to jury duty, an employee shall be granted leave of absence without loss of company paid wages. The employee shall refund to the Employer the full amount of any payment received from the courts in respect of such jury duty. Upon returning to work from jury duty, an employee shall be returned to his or her former position and rate of pay.

### 19.5 Educational Leave

Upon the completion of one year of employment an employee may be granted a leave of up to four months, without pay and without loss of seniority, for educational purposes. This leave shall be restricted to the four month maximum once per 12 month period beginning on the first day of the education leave. The employee agrees to use any unscheduled vacation and unscheduled banked statutory holiday days as part of the education leave.

Such leave request shall not be unreasonably denied.

The Employer reserves the right to request proof of enrolment.

### 19.6 General Limitation on Leaves of Absence and Requested Days Off

- (a) All leaves of absence and requested days off provided for in this agreement are leaves without pay, unless it is specifically provided in the appropriate clause that the leave of absence is to be granted with pay.
- (b) Leaves of absence other than those specifically provided for in this agreement may be granted to employees where it is deemed appropriate to do so by the Employer, but the granting of such leaves is within the discretion of the Employer. Employees will be eligible to apply for leaves of 14 calendar days or more under this clause after one year of service and for one leave each year thereafter. All employees shall apply in writing to the Casino General Manager at least 30 days prior to the commencement of the proposed leave, and such leaves shall not normally exceed three months. The written request for leave must state the exact period of the leave, including the return to work date. Relevant support documents will be provided at the time of the request or as soon as possible thereafter. Such leaves shall not be permitted for the purpose of an employee being employed elsewhere. Employees on an approved leave of absence who obtain other employment without the expressed written consent of the Employer will be considered to have resigned their position. However, employees may seek expressed permission to access a leave under this clause for employment in the service of the Canadian Armed Forces, and employed in international human service foundations such as a non-governmental organizations. No benefits will be paid during unpaid leaves of absence, after the last day of the month in which the leave of absence begins. An employee who wishes to remain covered by the group benefits plan prescribed in this agreement may do so by paying the cost of the premiums, monthly in advance, subject to approval by the carrier of such plan.
- (c) Except as noted above, general unpaid leave of absence shall not be unreasonably denied. Employees agree to incorporate all unscheduled vacation and statutory holiday lieu days that are banked at the beginning of an approved leave of absence.
- (d) Abandonment of Position, is applicable to those employee who fail to return to work upon completion of their leave.

### 19.7 Employees Returning to Work After Illness or Injury

- (a) Where an employee intends to return to work following an absence due to illness or injury of more than five days the employee is entitled to reinstatement in her former position provided, (i) the employee is fit to perform the duties of that position; and (ii) the employee gives prior written notice to the Employer of the intention to return to work. Such notice shall be given at least 48 hours in advance of the intended return to work date. Where the employee has been absent for in excess of one week the period of notice shall increase by 24 hours for every week of absence to a maximum of two weeks or the expiry of the existing posted schedule. Such employees will be placed first on the on call list to cover vacant shifts in their classification.
- (b) In the event that the returning employee cannot fulfil the duties of the position due to the illness or injury as a result of a disability on the part of the employee, as defined under the *Human Rights Code*, the Employer and Union shall both have a duty to attempt to accommodate the employee, as required by the *Human Rights Code*.
- (c) Prior to reinstating an employee under this clause, the Employer is entitled to require proof of the employee's fitness to resume their duties, as follows:

- (1) absence of five days or less: no note required unless specifically requested by the Employer;
- (2) absence of six to 14 consecutive days: a doctor's note from the employee's medical doctor certifying that the employee is able to return to work;
- (3) absence of 15 or more consecutive days or an aggregate total of 20 or more days in any three-month period: a report from the physician appointed by the Employer, at the Employer's expense, or from the Workers' Compensation Board, certifying that the employee is able to resume the performance of her duties. The employee shall cooperate fully with a request to undertake any reasonable examination requested by such physician. If the report requested under this clause has not been received under this sub clause prior to the requested reinstatement date of the employee, through no fault on the part of the employee, and the report subsequently substantiates that the employee was fit to return to her duties the employee shall be compensated for all lost income for the time lost commencing after the employee's requested reinstatement indicates or confirms that the employee was fit to carry out her duties. The Employer has the option of allowing the employee to return to work pending the receipt of the medical report referred to above.
- (d) For the purpose of this provision "*duties*" shall be defined as the duties performed by the employee prior to the illness or injury including but not limited to: the same shift, the same hours and the same location.
- (e) The Employer is not bound to accept a report it has reason to believe is flawed or based on factual misunderstanding or misstatement and the Union is not bound to accept a decision made by the Employer based on a physician's certificate or report. The correctness of any decision hereunder is subject to the grievance and arbitration procedure under this agreement.
- (f) Where the Employer requires a medical certificate of fitness over and above any reasons noted in (c) above, the Employer agrees to pay the entire cost of the certification.

### **19.8 Election Days**

No wages shall be deducted for time taken off to vote on election days in accordance with the *Canada Elections Act* (Electoral Law & Policy).

### **19.9 Special Leave**

Where leave from work is required, a regular employee shall be entitled to special leave without pay for the following:

- (a) Marriage of the employee - two days;
- (b) Moving household furniture and effects - one day;
- (c) Attend their formal hearing to become a Canadian citizen - one day.

A minimum of two weeks' notice shall be given by the employee requesting special leave. For the purpose of (a) and (b) above, such leave shall be granted first from the employee's banked statutory holiday days should days be available.

### **19.10 Sick Leave**

- (a) The Employer agrees to provide each employee who meets the eligibility requirements of the group benefit program with four paid sick days per calendar year as calculated in 17.2(b). The amount

of sick days may not be banked or carried over from one year to the next. Newly eligible employees will be prorated in the first year based on their eligibility date.

(b) If not used, employees may carry over a maximum of two sick days from one year to the next. At no time shall an employee have more than six sick days in their bank at one time. Unused sick days will not be paid out at any time.

**19.11 Employee Medical Leave**

The Employer may require an employee who is unable to work due to illness or injury to provide a Gateway Employee Medical Form, from:

- (a) a medical practitioner qualified to practise medicine;
- (b) the consulting physician to whom the employee is referred by the medical practitioner in above, providing medical evidence of the employee's inability to work in any of the following circumstances:
  - (1) where it appears that a pattern of consistent or frequent absence from work is developing;
  - (2) where the employee has been absent for five or more consecutive shifts or work;
  - (3) where at least 30 days of illness or injury time have elapsed since the last Gateway Employee Medical Form was obtained; or
  - (4) where, as indicated on a Gateway Employee Medical Leave Form, the employee is anticipated to be unable to work for an extended period, 30 days prior to the anticipated date of return to work. If the Gateway Employee Medical Leave Form states that the employee will be on a medical leave greater than 90 days, then the Employer may request another Gateway Employee Medical Leave Form to be filled out by the medical practitioner every three months until the employee returns to his full duties and hours.
  - (5) Where the employee is unable to perform the requirements of the position, the Employer will request a Gateway Employee Medical Leave Form to be filled out by the medical practitioner when the Graduated Return to Work (GRTW) plan needs to be updated, revised or if the employee is returning to his full duties and hours.

In order to maintain legislated privacy requirements, such documents shall be maintained in a secure location and administered by Human Resources.

**ARTICLE 20 - MATERNITY, PARENTAL AND ADOPTION LEAVE**

Employees are eligible for unpaid leave of absence from employment subject to the conditions in this article. Every employee who intends to take a leave of absence under this article shall give at least 30 days notice in writing to the Employer unless there is a valid reason why such notice cannot be given and shall inform the Employer in writing of the length of leave intended to be taken.

Each employee who wishes to change the effective date of approved leave shall give four weeks' notice of such change unless there is a valid reason why notice cannot be given.

**20.1 Maternity Leave**

- (a) The employee shall be granted leave for a period not longer than 17 weeks.

- (b) The period of maternity leave shall commence not earlier than 11 weeks before the expected date of delivery and end no earlier than six weeks following the actual date of birth unless the employee requests a shorter period.
- (c) A request for a shorter period as per 20.1(b) must be given in writing to the Employer at least one week before the date that the employee indicates they intend to return to work, and the employee must furnish the Employer with a certificate of a qualified medical practitioner stating that the employee is able to resume work.
- (d) The Employer shall, upon request of the employee, modify the commencement of maternity leave for any period approved in writing by a qualified medical practitioner.
- (e) An employee may be required to commence a maternity leave where the duties of the employee cannot reasonably be performed because of the pregnancy and to continue the leave of absence until the employee provides a certificate from a qualified medical practitioner stating that they are able to perform duties for the Employer.
- (f) Maternity leave may be extended for health reasons relating to the birth of the termination of the pregnancy where a qualified medical practitioner's certificate is presented.

## 20.2 Parental Leave

- (a) An employee shall be granted parental leave as per the British Columbia *Employment Standards Act*, following the birth or adoption of the employee's child. The employee shall have to furnish a medical certificate or other evidence stating the date of birth of the child or, where applicable, proof of adoptions.
- (b) Upon application, an employee shall be granted leave of absence for up to 37 weeks following the birth or adoption of the employee's child. The employee shall have to furnish a medical certificate or other evidence stating the date of birth of the child or, where applicable, proof of adoption.
- (c) Upon application, employees shall be granted parental leave as follows:
  - (1) in the case of the birth mother, commencing immediately following the end of the maternity leave under Article 20,
  - (2) in the case of the natural father or the common-law partner of the birth mother, including a same-sex partner, commencing within the 52 week period following the birth of the child,
  - (3) in the case of an adopting parent, commencing within the 52 week period following the date the adopted child comes into the actual care and custody of the parent or within the two week period preceding the date the adopted child comes into the actual care and custody of the parent.
- (d) If the child suffers from a physical, psychological or emotional condition, the employee may be entitled to additional leave. The employee's qualified medical practitioner or the agency that placed the child must certify that such an additional period of parental leave is required.
- (e) Where both parents are employees of the Employer, the employees shall determine the apportionment of the parental leave between them.

## ARTICLE 21 - OCCUPATIONAL HEALTH AND SAFETY

### 21.1 General

The Employer agrees to provide and maintain reasonable standards of health and safety in the workplace, including satisfactory air quality and shall comply with all applicable provincial and municipal health and safety legislation and regulations. Employee concerns or recommendations shall be brought to the attention of the employee's direct supervisor. If the matter remains unresolved after seven days, the employee shall submit the concern or recommendation in writing to the Health and Safety Committee.

### 21.2 Health and Safety Committee

- (a) A health and safety committee shall be established which is composed of four members. Two of the members shall be appointed by the Employer and two members shall be appointed by the Union, at each location. Committee membership shall be a one year term.
- (b) The members of the Health and Safety Committee shall select two co-chairpersons as follows: one from the employer appointed members and one from the union appointed members.
- (c) A copy of all minutes of the monthly Health and Safety Committee meeting will be posted at each casino within seven days of the meeting.
- (d) The Committee shall assist in creating a safe place to work, shall recommend actions which will improve the effectiveness of the health and safety program, and shall promote compliance with appropriate government regulations.
- (e) Time spent outside regularly scheduled working hours by an employee covered by this agreement, in the course of their duties as a committee member, shall be paid at the employee's regular rate of pay.

### 21.3 First Aid Attendant

Employees who take time off at the direction of the Employer to take a recognized Industrial First Aid Program shall do so with pay and shall be compensated for mileage when using their personal vehicle. The cost of the course and course materials shall be borne by the Employer.

The responsibility of first aid attendants shall be in accordance with the WorkSafeBC First Aid Regulations. All first aid attendants shall be from the Security classification.

Security Employees assigned by the Employer to fulfil first aid responsibilities shall be compensated with an additional \$1/hr for all hours assigned those duties.

Security employees who, as a condition of employment, are required to have a valid Level 1 Occupational First Aid Certificate shall be compensated with 25 cents per hour.

### 21.4 Emergency Protocols

The parties agree to assist the OH&S Committee to structure emergency protocols for the worksite. Such protocols, once established, shall be made known to all employees and posted on the union bulletin boards.

The parties agree to assist the OH&S Committee in developing a Critical Incident Debrief protocol.

## ARTICLE 22 - CONTRACTING OUT

### 22.1 Contracted Services

The Employer will not contract out any work performed by employees in the bargaining unit that results in the layoff of any bargaining unit employee. The provisions of this article shall be subject to the Employer's obligations to comply with requirements of the British Columbia Lottery Corporation, or any other legislation, policies, directives, or regulations of any level of government which apply to the operation of the casino.

## ARTICLE 23 - HEALTH AND WELFARE

### 23.1 Provincial Medical Plan

Effective the first day of the month after the employee completes their probationary period, eligible employees, (as identified in Clause 23.4[c]) will be enrolled in the basic provincial medical plan for the employee and their families. The Employer will pay 100% of the premium.

### 23.2 Existing Benefit Plans

The Employer will pay 100% of the premiums to provide coverage for eligible employees (as identified in Clause 23.4[c]) for the following benefits:

- (a) Life insurance - \$25,000
- (b) Accidental Death and Dismemberment - \$25,000
- (c) Dependant Life Coverage - \$10,000 spouse and \$5,000 child

The Employer will pay 100% of the premiums for coverage for all eligible employees (as identified in Clause 23.4[c]) and their families for the following benefits:

- (d) *Health Care Benefits* - Extended Health, including prescription drugs and out-of-province benefit coverage
- (e) *Dental Care Benefits*
  - (1) Plan A - 100%  
Plan B - 50%
  - (2) Plan A and B - \$2,000 per calendar year (October 1<sup>st</sup> to September 30<sup>th</sup>) combined.
  - (3) Plan C - 50% - \$1,000 lifetime per child.

### 23.3 Health Spending Account

- (a) The amount for the account is \$375 to be credited each January 1<sup>st</sup> and July 1<sup>st</sup> in accordance with the employee's eligibility as per Clause 23.4;
- (b) Eligible expenses are as prescribed by the *Income Tax Act* for eligible medical expenses, and include dependent expenses;
- (c) The health spending account will be administered by a third party, who may require receipts or other proof of expense; and

(d) Amounts credited to an employee’s health spending account will terminate as required by the *Income Tax Act* or when employment terminates for any reason. Such amounts will also terminate if the employee leaves the plan and does not return within a year. Health spending account amounts can only be accessed by the employee when enrolled in the plan.

**23.4 Benefit Entitlement**

On January 1<sup>st</sup> and July 1<sup>st</sup> each year, the Employer will assess benefit eligibility for the purposes of Articles 23.1, 23.2 and 23.3 by examining the average hours worked in the prior six-month period subject to the hours excluded for calculation in the below table.

Excluded Absence	Description
Authorized absence	Unscheduled day off work
No show	Absent from work without calling
Dropped shift	Scheduled shift given away
Unpaid Leave of Absence	Leave of absence from work

Benefit eligibility will be determined according to the following:

- (a) Employees who have worked or have been scheduled to work an average of less than 24 hours a week during the assessment period are not eligible for benefits under this article.
- (b) Employees who have worked or have been scheduled to work an average of at least 24 hours but less than 30 hours a week during the assessment period are eligible for Clause 23.3 benefits.
- (c) Employees who have worked or have been scheduled to work an average of 30 hours or more a week during the assessment period are eligible to participate in Clause 23.1 and Clause 23.2 benefits. Employees not in the plan but who were on staff on September 5, 2013 shall be grandparented at the 24-hour threshold.

(1) To determine ongoing eligibility, the Employer will conduct quarterly reviews (March 31<sup>st</sup>, June 30<sup>th</sup>, September 30<sup>th</sup> and December 31<sup>st</sup>) of the hours worked versus eligibility requirements for employees on the group benefits plan. If an employee’s weekly average hours of work fall below 30 for the quarter being considered, they will be issued a letter advising her of this and of the causes. Should the employee not increase her work hours during the next quarter such that the six-month average (three + three) of eligible hours does not reach the 30-hour weekly average minimum, her benefits coverage will end.

Employees cannot receive credits under Clause 23.3 while also participating in the other benefits under Article 23.

**23.5 Benefits Continuation**

Benefits under this article will cease on the first of the month following the commencement of family responsibility leave in excess of five days per Clause 19.2(a), education leave and personal leave unless the employee opts to maintain benefits and pay the premiums, including any increases determined by the carrier during the term of the leave.

Benefits will continue to be provided by the Employer in the case of maternity, parental, medical and union leaves.



## ARTICLE 24 - WORK CLOTHING

### 24.1 Uniforms

Where the Employer requires uniforms to be worn, such uniforms will be supplied to the employee at no cost. Lost articles will be replaced at the expense of the employee. Uniforms will be laundered, repaired or replaced when no longer serviceable at no cost to the employee. The Employer will provide a secure locking system for employee uniforms.

### 24.2 Personal Effects

The Employer agrees to provide an adequate lunchroom, and adequate facilities to secure employees' personal effects while they are at work.

### 24.3 Footwear

Where employees, who have completed probation and are required to wear CSA approved steel toe safety footwear in the performance of their regular duties, upon production of a receipt, will be reimbursed an annual footwear allowance of \$110.

## ARTICLE 25 - PAYMENT OF WAGES AND ALLOWANCES

### 25.1 Paydays

Employees will be paid every second Friday. Payment will include all wages earned during the pay period, with the exception of banked statutory holidays and vacation pay and payment must be made within eight days of the end of the pay period.

### 25.2 Work in Two Classifications

An employee who is scheduled or assigned to perform work in a higher rated classification shall receive the higher rate while performing work in that classification and for all hours scheduled in the higher rated classification unless the employee goes home early through no fault of the Employer. An employee who is required by the Employer to work in a lower rated classification shall be paid at their normal classification rate while performing work in that classification, but if the employee requests work in a lower rated classification, the employee shall be paid at that rate for that classification.

### 25.3 Payment of Wages Upon Termination, Layoff or Resignation

An employee must be paid in full within 48 hours of being terminated or laid off, excluding Saturdays, Sundays and holidays. If an employee resigns they must be paid in full within six days.

## ARTICLE 26 - CLASSIFICATION AND RECLASSIFICATION

### 26.1 New Classifications

If the Employer establishes a new classification in the bargaining unit which is not included in Appendix A of this agreement, the Employer will discuss the new position and the wage rate for the position with the Union. If the parties are unable to agree on a wage rate for the position the Union will have the right to grieve the rate and refer the matter to arbitration. In the interim the rate established by the Employer will apply and any change resulting from the Arbitrator's decision will be retroactive to the start date.

**ARTICLE 27 - CASUAL EMPLOYEES****27.1 Call-in Procedure for Casual Employees**

(a) Employees shall be available for work as follows:

(1) Probationary employees will submit their days and hours of availability prior to the commencement of employment. Such availability will include at least two days of each Friday, Saturday or Sunday. Changes in availability are not permitted during the probationary period.

(2) Availability for casual employees hired after ratification will include at least two days of each Friday, Saturday or Sunday. A change in availability will not permit casual employee to displace another employee from a shift that has already been assigned.

Regular employees with less than 40 scheduled hours per week and casual employees can only change their availability before and after the scheduling of shifts pursuant to Clause 15.2. Notwithstanding the semi-annual changes to availability, regular employees with less than 40 hours per week and casual employees who wish to increase their availability may do so by giving the Employer two weeks written notice. A change in availability pursuant to this clause will not permit one employee to displace another employee from a shift that has already been assigned.

(3) Notwithstanding (a)(1) and (a)(2) above, an employee who is or becomes a student in a bona fide educational course or program, shall have, while enrolled in the course or program, the ability to temporarily adjust their dates of availability until completion of the course or program. The Employer may require proof of enrolment.

(b) The availability form will include classifications for which an employee is qualified, a maximum of two contact numbers, the employees signature and the Employer's signature along with the date on which the form was received.

(c) The Employer is not obligated to call the employee for shifts which the employee has indicated unavailability for.

(d) If a probationary or casual employee fails to work six shifts for which availability was given in any continuous 90-day period, they will be deemed to have resigned.

(e) Employees shall be offered work by classification seniority in the following order;

(1) Regular employees within the classification who have not maximized their hours in accordance with Clause 15.2.

(2) Regular employees on layoff within the classification, in order of service seniority;

(3) Casual employees within the classification.

(4) Regular employees in other classification who have not maximized their hours in accordance with Clause 15.2.

(5) Casual employees in other classification.

(6) Probationary employees.

(f) Employees shall be entitled to register for work in any classification in which they are qualified. Employees must work at least one shift in a six-month period in each classification they are registered for in order to remain on the casual list as a trained employee in that classification.

(g) Casual and probationary employees will be called between 9 a.m. and 11 a.m. as well as between 2 p.m. and 4 p.m. If any casual or probationary employee indicates availability and is not available to receive the call, it will be counted as an occurrence for the purposes of (d) above. If any casual or probationary employee is called outside these hours, it will not be counted as an occurrence for the purposes of (d) above. When filling shifts with less than 24 hours' notice, call times and waiting periods will be disregarded.

(h) All calls shall be recorded in a logbook. The logbook shall show;

- (1) The shift to be filled.
- (2) The name of the employee called and phone numbers used.
- (3) Date and time of call(s).
- (4) The final outcome of the call(s) whether the casual shift was accepted, declined or no response within the time allotted.
- (5) Signature of the caller.

(i) The procedure for calling employees to work shall be as follows:

(6) If an answering machine or pager is reached the caller will leave a message, wait five minutes, and then proceed to the next available employee in order of seniority. If a busy signal is encountered, the caller shall wait five minutes and call again. If no response, the caller will proceed to the next available employee, in order of seniority.

(7) When the employee is reached, they may accept or decline the shift. Whether the employee has accepted or declined will be recorded in the logbook.

(8) If no direct contact is made with the employee, the logbook shall show no response.

(9) In the event of a dispute, the Union shall have access to the logbook and will be provided with copies upon request.

(i) Probationary and casual employees who decline work in the following circumstances will not have the decline counted as an occurrence for the purpose of (d) above.

- (1) Absence on a WCB or ICBC claim;
- (2) Maternity, parental or adoption leave;
- (3) Bereavement leave;
- (4) Leave to participate in activities of a Reserve Component of the Canadian Armed Forces, or Provincial Emergency Program, or fire or police training seminars;
- (5) Illness (proof of illness may be required if the absence is greater than five days or where it appears that a pattern of consistent or frequent absence is developing);
- (6) Illness of a dependent child or spouse of an employee (proof of illness may be required if a pattern of consistent absence is developing);
- (7) Union leave;
- (8) Jury duty;

- (9) Medical or dental appointments;
- (10) Approved leaves of absence without pay.

## ARTICLE 28 - GENERAL CONDITIONS

### 28.1 Protected Working Conditions

The Employer agrees that no provision of this agreement shall be used to reduce wages, benefits, and/or working conditions presently in force at the effective date of this agreement.

### 28.2 Employee Attendance at Staff Meetings/Training

- (a) Where an employee is directed by the Employer to attend a staff meeting during their regular working hours, the employee shall be compensated at their regular hourly rate for the time spent in such attendance.
- (b) Where an employee is directed by the Employer to attend a staff meeting outside of her regular hours of work, the employee shall be compensated a minimum of three hours pay.
- (c) An employee who is directed to attend a staff meeting is not entitled to claim overtime pay for such attendance, unless the time spent in the meeting results in the employee working more than eight hours in a day, or more than 40 hours in a week.
- (d) Where the attendance of an employee at a staff meeting is voluntary, in response to an invitation and not a direction of the Employer, the Employer is not obligated to compensate the employee for the time spent in such attendance.

### 28.3 GPEB Tag Renewal

- (a) The Employer will cover the cost of the GPEB application fee for Employees who have passed probation.
- (b) The employer will cover the cost of the GPEB renewal application fee, for current employees and will add the amount on the employee's paycheque 40-60 days in advance. This amount will be reflected on the employee's paystub.

### 28.4 Substance Abuse

Substance abuse is recognized to be a serious medical and social problem that can affect employees. The Employer and the Union have a strong interest in encouraging early treatment and assisting employees toward full rehabilitation.

All instances of substance abuse will be handled in accordance with company policy.

### 28.5 Copies of Agreement

The Union shall print and distribute sufficient copies of the agreement in booklet form to the stewards for distribution to employees on staff.

The cost of printing and distribution shall be shared equally between the Employer and the Union. The Union will invoice the Employer.

The agreement will be produced within two months of the completion of proofing by the parties.

**ARTICLE 29 - TERM OF AGREEMENT****29.1 Duration**

(a) The duration of this agreement shall be for a period from September 23, 2021 ending on May 31, 2026.

Thereafter, the agreement shall continue in full force and effect from year to year subject to the right of either party to serve notice to commence bargaining as provided for in the *Labour Relations Code* of British Columbia.

(b) During the period when negotiations are being conducted between the parties for the renewal of this agreement, the present agreement shall continue in full force and effect until:

- (1) the parties enter into a new or further agreement
- (2) the Union commences a legal strike; or
- (3) the Employer commences a legal lockout; or

(c) During the continuation period provided in (b) above, neither party shall attempt to take any action or make any changes in the terms and conditions of employment, which would be inconsistent with the express terms of this agreement.

**29.2 Labour Relations Code - Sections 50(2) and 50(3) Excluded**

The operation of Sections 50(2) and 50(3) of the *Labour Relations Code* of British Columbia is hereby excluded.

**29.3 Strikes and Lockouts**

The Union agrees during the term of this agreement there will be no slowdown or strike, stoppage of work or refusal to work or to continue to work. The Employer agrees that during the term of this agreement there will be no lockout.

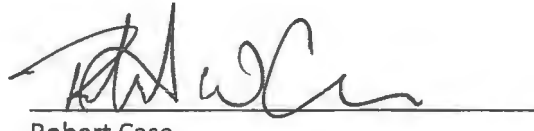
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SIGNED ON BEHALF OF THE EMPLOYER:

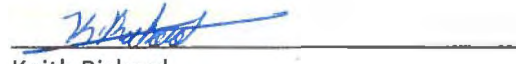
  
Stephanie Smith  
President

  
Julia Simpson  
Director of Labour Relations

  
Mike Schmidt  
Bargaining Committee Chairperson

  
Robert Case  
General Manager

  
Candie Diffin  
Bargaining Committee

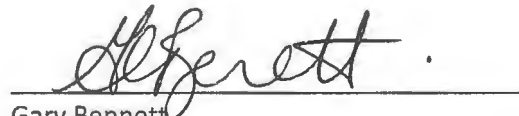
  
Keith Rickard  
General Manager

  
Erwin Ruf  
Bargaining Committee

  
Kayoko Haraguchi  
Regional HR Manager

  
Eric Materi  
Bargaining Committee

  
Bobbi-Farrer **GARDNER**  
Human Resource Generalist

  
Gary Bennett  
Senior Staff Representative - Negotiations

Date: June 13, 2022.

**APPENDIX A  
Wage Rates**

Wage Rates:

- June 1<sup>st</sup>, 2022 .....2%
- June 1<sup>st</sup>, 2023 .....2%
- June 1<sup>st</sup>, 2024 .....3%
- June 1<sup>st</sup>, 2025 .....3%

Wage increases are applied to the grid and employees will move through the grid as per CBA Employees earning in excess of the grid on June 1, 2022, 2023, 2024, & 2025 shall receive the general wage increased in each year of the collective agreement as outlined above.

June 1, 2021

	Probation	Post Probation	Step 1	Step 2	Step 3	Step 4	Step 5
Dealer Level 1	\$15.48	\$15.68	\$15.88	\$16.08	\$16.28	\$16.40	\$16.40
Drop Team	\$16.11	\$16.65	\$17.19	\$17.73	\$18.27	\$18.81	\$19.35
Cashier	\$15.48	\$15.68	\$15.88	\$16.08	\$16.28	\$16.40	\$16.40
Guest Service Representative	\$15.48	\$15.68	\$15.88	\$16.08	\$16.28	\$16.40	\$16.40
Slot Attendant	\$15.48	\$15.68	\$15.88	\$16.08	\$16.28	\$16.40	\$16.40
Security	\$16.98	\$17.46	\$17.93	\$18.41	\$18.89	\$19.37	\$19.84
Busser	\$15.48	\$15.68	\$15.68	\$15.68	\$15.68	\$15.68	\$15.68
Host	\$15.58	\$15.78	\$15.78	\$15.78	\$15.78	\$15.78	\$15.78
Server	\$15.58	\$15.78	\$15.78	\$15.78	\$15.78	\$15.78	\$15.78
Liquor Server	\$15.58	\$15.78	\$15.78	\$15.78	\$15.78	\$15.78	\$15.78
Bartender	\$15.68	\$15.88	\$15.88	\$15.88	\$15.88	\$15.88	\$15.88
Dishwasher	\$15.48	\$15.68	\$15.68	\$15.68	\$15.68	\$15.68	\$15.68
Cook 3	\$15.48	\$15.68	\$15.88	\$15.88	\$15.88	\$15.88	\$15.88
Cook 2	\$15.97	\$16.51	\$16.78	\$17.05	\$17.32	\$17.59	\$17.86
Cook 1	\$17.86	\$18.28	\$18.71	\$19.13	\$19.56	\$19.98	\$21.22
Shipper/Receiver	\$16.24	\$16.67	\$16.94	\$17.21	\$17.48	\$17.75	\$18.02
Maintenance	\$17.32	\$17.59	\$17.86	\$18.13	\$18.40	\$18.40	\$18.40
Atlas Cook 1	\$20.57	\$21.11	\$21.38	\$21.65	\$21.92	\$21.92	\$21.92
Atlas Cook 2	\$17.32	\$17.86	\$18.13	\$18.40	\$18.67	\$18.94	\$18.94

June 1, 2022

	Probation	Post Probation	Step 1	Step 2	Step 3	Step 4	Step 5
Dealer Level 1	\$15.79	\$15.99	\$16.20	\$16.40	\$16.61	\$16.73	\$16.73
Drop Team	\$16.43	\$16.98	\$17.53	\$18.08	\$18.64	\$19.19	\$19.74
Cashier	\$15.79	\$15.99	\$16.20	\$16.40	\$16.61	\$16.73	\$16.73
Guest Services Representative	\$15.79	\$15.99	\$16.20	\$16.40	\$16.61	\$16.73	\$16.73
Slot Attendant	\$15.79	\$15.99	\$16.20	\$16.40	\$16.61	\$16.73	\$16.73
Security	\$17.32	\$17.81	\$18.29	\$18.78	\$19.27	\$19.76	\$20.24
Busser	\$15.79	\$15.99	\$15.99	\$15.99	\$15.99	\$15.99	\$15.99
Host	\$15.89	\$16.10	\$16.10	\$16.10	\$16.10	\$16.10	\$16.10
Server	\$15.89	\$16.10	\$16.10	\$16.10	\$16.10	\$16.10	\$16.10
Liquor Server	\$15.89	\$16.10	\$16.10	\$16.10	\$16.10	\$16.10	\$16.10
Bartender	\$15.99	\$16.20	\$16.20	\$16.20	\$16.20	\$16.20	\$16.20
Dishwasher	\$15.79	\$15.99	\$15.99	\$15.99	\$15.99	\$15.99	\$15.99
Cook 3	\$15.79	\$15.99	\$16.20	\$16.20	\$16.20	\$16.20	\$16.20
Cook 2	\$16.29	\$16.84	\$17.12	\$17.39	\$17.67	\$17.94	\$18.22
Cook 1	\$18.22	\$18.65	\$19.08	\$19.51	\$19.95	\$20.38	\$21.64
Shipper/Receiver	\$16.56	\$17.00	\$17.28	\$17.55	\$17.83	\$18.11	\$18.38
Maintenance	\$17.67	\$17.94	\$18.22	\$18.49	\$18.77	\$18.77	\$18.77
Atlas Cook 1	\$20.98	\$21.53	\$21.81	\$22.08	\$22.36	\$22.36	\$22.36
Atlas Cook 2	\$17.67	\$18.22	\$18.49	\$18.77	\$19.04	\$19.32	\$19.32

June 1, 2023

	Probation	Post Probation	Step 1	Step 2	Step 3	Step 4	Step 5
Dealer Level 1	\$16.11	\$16.31	\$16.52	\$16.73	\$16.94	\$17.06	\$17.06
Drop Team	\$16.76	\$17.32	\$17.88	\$18.45	\$19.01	\$19.57	\$20.13
Cashier	\$16.11	\$16.31	\$16.52	\$16.73	\$16.94	\$17.06	\$17.06
Guest Services Representative	\$16.11	\$16.31	\$16.52	\$16.73	\$16.94	\$17.06	\$17.06
Slot Attendant	\$16.11	\$16.31	\$16.52	\$16.73	\$16.94	\$17.06	\$17.06
Security	\$17.67	\$18.17	\$18.65	\$19.15	\$19.65	\$20.15	\$20.64
Busser	\$16.11	\$16.31	\$16.31	\$16.31	\$16.31	\$16.31	\$16.31
Host	\$16.21	\$16.42	\$16.42	\$16.42	\$16.42	\$16.42	\$16.42
Server	\$16.21	\$16.42	\$16.42	\$16.42	\$16.42	\$16.42	\$16.42
Liquor Server	\$16.21	\$16.42	\$16.42	\$16.42	\$16.42	\$16.42	\$16.42
Bartender	\$16.31	\$16.52	\$16.52	\$16.52	\$16.52	\$16.52	\$16.52
Dishwasher	\$16.11	\$16.31	\$16.31	\$16.31	\$16.31	\$16.31	\$16.31
Cook 3	\$16.11	\$16.31	\$16.52	\$16.52	\$16.52	\$16.52	\$16.52



	Probation	Post Probation	Step 1	Step 2	Step 3	Step 4	Step 5
Cook 2	\$16.62	\$17.18	\$17.46	\$17.74	\$18.02	\$18.30	\$18.58
Cook 1	\$18.58	\$19.02	\$19.47	\$19.90	\$20.35	\$20.79	\$22.08
Shipper/Receiver	\$16.90	\$17.34	\$17.62	\$17.91	\$18.19	\$18.47	\$18.75
Maintenance	\$18.02	\$18.30	\$18.58	\$18.86	\$19.14	\$19.14	\$19.14
Atlas Cook 1	\$21.40	\$21.96	\$22.24	\$22.52	\$22.81	\$22.81	\$22.81
Atlas Cook 2	\$18.02	\$18.58	\$18.86	\$19.14	\$19.42	\$19.71	\$19.71

June 1, 2024

	Probation	Post Probation	Step 1	Step 2	Step 3	Step 4	Step 5
Dealer Level 1	\$16.59	\$16.80	\$17.02	\$17.23	\$17.45	\$17.57	\$17.57
Drop Team	\$17.26	\$17.84	\$18.42	\$19.00	\$19.58	\$20.16	\$20.74
Cashier	\$16.59	\$16.80	\$17.02	\$17.23	\$17.45	\$17.57	\$17.57
Guest Services Representative	\$16.59	\$16.80	\$17.02	\$17.23	\$17.45	\$17.57	\$17.57
Slot Attendant	\$16.59	\$16.80	\$17.02	\$17.23	\$17.45	\$17.57	\$17.57
Security	\$18.20	\$18.71	\$19.21	\$19.73	\$20.24	\$20.76	\$21.26
Busser	\$16.59	\$16.80	\$16.80	\$16.80	\$16.80	\$16.80	\$16.80
Host	\$16.70	\$16.91	\$16.91	\$16.91	\$16.91	\$16.91	\$16.91
Server	\$16.70	\$16.91	\$16.91	\$16.91	\$16.91	\$16.91	\$16.91
Liquor Server	\$16.70	\$16.91	\$16.91	\$16.91	\$16.91	\$16.91	\$16.91
Bartender	\$16.80	\$17.02	\$17.02	\$17.02	\$17.02	\$17.02	\$17.02
Dishwasher	\$16.59	\$16.80	\$16.80	\$16.80	\$16.80	\$16.80	\$16.80
Cook 3	\$16.59	\$16.80	\$17.02	\$17.02	\$17.02	\$17.02	\$17.02
Cook 2	\$17.11	\$17.69	\$17.98	\$18.27	\$18.56	\$18.85	\$19.14
Cook 1	\$19.14	\$19.59	\$20.05	\$20.50	\$20.96	\$21.41	\$22.74
Shipper/Receiver	\$17.40	\$17.86	\$18.15	\$18.44	\$18.73	\$19.02	\$19.31
Maintenance	\$18.56	\$18.85	\$19.14	\$19.43	\$19.72	\$19.72	\$19.72
Atlas Cook 1	\$22.04	\$22.62	\$22.91	\$23.20	\$23.49	\$23.49	\$23.49
Atlas Cook 2	\$18.56	\$19.14	\$19.43	\$19.72	\$20.01	\$20.30	\$20.30

June 1, 2025

	Probation	Post Probation	Step 1	Step 2	Step 3	Step 4	Step 5
Dealer Level 1	\$17.09	\$17.31	\$17.53	\$17.75	\$17.97	\$18.10	\$18.10
Drop Team	\$17.78	\$18.38	\$18.97	\$19.57	\$20.17	\$20.76	\$21.36
Cashier	\$17.09	\$17.31	\$17.53	\$17.75	\$17.97	\$18.10	\$18.10
Guest Services Representative	\$17.09	\$17.31	\$17.53	\$17.75	\$17.97	\$18.10	\$18.10
Slot Attendant	\$17.09	\$17.31	\$17.53	\$17.75	\$17.97	\$18.10	\$18.10

	Probation	Post Probation	Step 1	Step 2	Step 3	Step 4	Step 5
Security	\$18.74	\$19.27	\$19.79	\$20.32	\$20.85	\$21.38	\$21.90
Busser	\$17.09	\$17.31	\$17.31	\$17.31	\$17.31	\$17.31	\$17.31
Host	\$17.20	\$17.42	\$17.42	\$17.42	\$17.42	\$17.42	\$17.42
Server	\$17.20	\$17.42	\$17.42	\$17.42	\$17.42	\$17.42	\$17.42
Liquor Server	\$17.20	\$17.42	\$17.42	\$17.42	\$17.42	\$17.42	\$17.42
Bartender	\$17.31	\$17.53	\$17.53	\$17.53	\$17.53	\$17.53	\$17.53
Dishwasher	\$17.09	\$17.31	\$17.31	\$17.31	\$17.31	\$17.31	\$17.31
Cook 3	\$17.09	\$17.31	\$17.53	\$17.53	\$17.53	\$17.53	\$17.53
Cook 2	\$17.63	\$18.22	\$18.52	\$18.82	\$19.12	\$19.42	\$19.71
Cook 1	\$19.71	\$20.18	\$20.65	\$21.11	\$21.59	\$22.05	\$23.42
Shipper/Receiver	\$17.93	\$18.40	\$18.70	\$19.00	\$19.29	\$19.59	\$19.89
Maintenance	\$19.12	\$19.42	\$19.71	\$20.01	\$20.31	\$20.31	\$20.31
Atlas Cook 1	\$22.70	\$23.30	\$23.60	\$23.90	\$24.19	\$24.19	\$24.19
Atlas Cook 2	\$19.12	\$19.71	\$20.01	\$20.31	\$20.61	\$20.91	\$20.91

#### Placement and movement through the Grid

##### *Interpretation:*

"Probation" means the probation period

"Post probation" means from the end of probation to end of the first year of employment

"Step 1" means from the first to second years of employment

"Step 2" means from second to third years of employment

"Step 3" means from the third to fourth years of employment

"Step 4" means from the fourth to fifth years of employment

"Step 5" means from fifth year of employment and over

##### *Process:*

- 1) On June 1, 2018, all employees will be placed on the June 1, 2018 wage grid based on their length of service at that time.
- 2) Thereafter on each June 1<sup>st</sup>, employees move to the next grid. At that time, employees will also move to the next step on the respective grid.
- 3) Employees who are at the top step of the grid, shall receive the new top rate of the new grid each June 1<sup>st</sup>.
- 4) Employees hired after June 1, 2018 will be placed on the appropriate grid at the probation step, and will progress through the steps as outlined above and in the collective agreement.
- 5) Employees earning in excess of the above agreed June 1, 2018 wage rates shall receive a 2% wage increase June 1<sup>st</sup>, in each year of the collective agreement until the wage rate at the appropriate grid and step exceeds the employee's wage.

Employees who successfully complete a roulette course receive a premium of 50¢ per hour during the training period as described in Clause 12.3(d), the premium will increase to \$1 per hour thereafter. The premium only applies for shifts on which roulette is dealt.

Employees who successfully complete a table poker course will receive a premium of 25¢ per hour during the training period as described in Clause 12.3(d), the premium will increase to 50¢ per hour thereafter. The premium only applies for shifts on which poker is dealt.

Employees who hold a supervisory position will receive a premium of \$2 above their current rate of pay in the department they are supervising. The premium only applies for shifts on which they supervise.

In situations where multiple premiums apply, the premium will apply on the classification they are supervising.

Employees appointed to a new classification will be placed on the grid at the closest step not less than their current rate of pay.

#### **MEMORANDUM OF AGREEMENT 1 Abusive Patrons**

The Employer recognizes the need to take all reasonable precautions for the protection of employees from patrons who are abusive, threatening or violent. The Employer understands the need to remove patrons from the Casino who behave in an unacceptable abusive, threatening or violent fashion.

#### **MEMORANDUM OF AGREEMENT 2 Indemnity**

(a) The Employer shall indemnify employees from any damages, judgments, legal fees, disbursements and court costs which result from any civil or criminal action or proceeding brought against them arising from any acts or omissions which occurred during or arose out of the proper performance of their duties, including a duty imposed by any statute or regulation. If an action is launched or proceedings take place this indemnification shall include the paying of any sum required in the settlement of such action or proceeding.

(b) Subsection (a) does not apply where:

(1) an employee has, in relation to the conduct that is the subject matter of the action or proceeding, been found liable for or guilty of criminal activity, proven dishonesty, gross negligence, fraud, malicious or wilful misconduct;

(2) the defence of the action or proceeding is covered by an applicable insurance policy.

(c) In accordance with this memorandum of agreement, the Employer will indemnify employees for legal fees and disbursements based on fair and reasonable limits. At the option of the Employer, the Employer may provide for legal services in the defence of legal proceedings involving the employee (so long as no conflict of interest arises between the Employer and the employee) or pay the legal fees of legal counsel chosen by an employee.

(d) Where an employee is required to defend their professional actions arising out of the proper performance of their duties, in a proceeding before their professional licensing body, the Employer will provide either legal counsel or, at the Employer's option, reimbursement of reasonable legal fees incurred in such defence.

(e) The provisions of this memorandum of agreement shall be binding upon the Employer on the condition that employees shall notify the Employer immediately, in writing, of any incident or course of events which may lead to legal action against them and such notice must be provided to the Employer in circumstances including, but not limited to, the following:

- (1) when the employee is first approached by any person or organization notifying them of intended legal action against them;
- (2) when the employee themselves require or retain legal counsel in regard to the incident or course of events;
- (3) where any investigate body or authority first notifies the employee of any investigation or other proceeding which might lead to legal action against the employee;
- (4) when information first becomes known to the employee in the light of which the employee should reasonably expect that they might be the object of legal action, or
- (5) when the employee receive notice of any legal proceeding of any nature or kind.

### MEMORANDUM OF AGREEMENT 3 Whistle Blower Protection

#### **Purpose**

The purpose of this memorandum of agreement is to provide a framework for employees to report suspected unlawful or fraudulent conduct, or breaches of Casino Policy, BC Lottery Corporation (BCLC) Regulations or Gaming Policy and Enforcement Branch (GPEB) Regulations ("*misconduct*"). A key element of this framework is the protection of employees from retaliation where the employees have made such reports in good faith and based upon reasonable belief.

#### **Reporting Procedures and Investigation**

Employees are expected to report suspected misconduct internally, to the Chief Privacy Officer, and allow the Employer an opportunity to investigate the matter, prior to raising the matter externally, including to the BCLC or GPEB.

When an employee who has reported suspected misconduct is notified by the Employer that is investigation into the suspected misconduct is complete, the employee may choose at that point, but not before, to report the suspected misconduct directly to BCLC or GPEB, provided the employee reasonably and honestly believes that the matter has not been properly dealt with by the Employer.

The Employer will consider all reports of suspected misconduct to be provided in confidence, and will disclose such reports only to the extent required to adequately investigate the suspected misconduct or as required by law. Employees who are interviewed during an investigation following a report of suspected misconduct are expected to treat the matter confidentially and refrain from discussing it in the workplace or elsewhere.

**No Retaliation**

If an employee reports suspected misconduct, in good faith and based on a reasonable belief, and in accordance with this memorandum of agreement and its procedures, the employee will not be subject to discipline or retaliation by the Employer for making the report.

**Disciplinary Offences**

An employee who makes a knowingly false, frivolous, bad faith or malicious report of misconduct may be subject to discipline up to and including termination of employment.

An employee who retaliates against an employee who reports suspected misconduct may be subject to discipline up to and including termination of employment.

**MEMORANDUM OF AGREEMENT 4  
Wage Protected Staff**

The parties agree that for the life of this agreement, the following employees shall remain grandparented at the applicable rates and increases:

**Roulette**

V. Trudel  
V. Bernardy  
A. Osachoff  
K. Shann  
A. Williams  
I. Thompson

**Slots**

**Food and Beverage**  
J. Uzick

**LETTER OF UNDERSTANDING 1  
Pay for Games Dealt**

All current grandfathered multi-skilled dealers will continue to be paid the higher rate regardless of the games dealt, as is the current practice.

**LETTER OF UNDERSTANDING 2  
Clause 2.2 - Bargaining Unit Work**

The parties recognize that a number of disputes have occurred between the parties with respect to the language and intent of Clause 2.2 - Bargaining Unit Work.

In discussions, the parties concur that there is a reasonableness test that must be applied when interpreting the intent of this language.

The Union concedes that the Employer has the right to operate its business in accordance with the agreement. The Union also concedes that the Employer's business is one of hospitality and that providing service to customers is a priority.

The Employer concedes that the Union has a right to protect the integrity of the bargaining unit and that work within the bargaining unit is the work of the union members.

When considering these understandings, the parties must consider whether the line between bargaining unit work and management work has been compromised or is the circumstance giving rise to this consideration sufficient on a reasonable basis to warrant a dispute.

The parties agree to work with the respective labour management committees in assisting the parties with the application of the reasonableness test at the worksites.

### **LETTER OF UNDERSTANDING 3 Communicable Disease Prevention**

(a) The parties to this agreement share a desire to prevent acquisition and transmission of communicable disease where employees may come into contact with a person and/or possessions of a person with a communicable disease.

(b) In respect of communicable diseases, the Joint Occupational Health and Safety Committee will consider, review and make recommendations to the issues including:

- (1) preventative protocol measures, including education, hygiene, adequate worksite ventilation, and protective equipment/apparel
- (2) post-exposure protocols;
- (3) measures necessary for the establishment of a work environment with minimal risk to exposure to or infection by communicable diseases.
- (4) Where a communicable disease policy is established the Occupational Health and Safety Committee or union designated safety representative will be consulted by being given the opportunity to provide feedback regarding the worksite specific application of the policy.

Any recommendations must be made within the framework of Public Health and WCB guidance.

### **LETTER OF UNDERSTANDING 4 Security Seating**

The Employer agrees to provide company approved sit stand stools for the Security department at the main entrance. This style of stool will still maintain a look of professionalism when in use. The parties agree and understand that Security Officers will need to stand up to greet patrons.

**LETTER OF UNDERSTANDING 5**  
**Layoff in Unforeseen Circumstances**

In the event that employee work is impossible to perform due to an unforeseeable event or circumstance such as COVID-19, the parties agree that the Employer will provide as much notice to both union and employee as possible in the circumstances, but its pay in lieu obligations will be deferred. If the employee is not recalled to work within 24 months, the eEmployer will then provide the employee with pay in lieu that was deferred.

In the event of a layoff outlined above, eligible employees will continue to receive their benefits to the end of next month following the layoff.

The parties agree to revisit the terms of this LOU in good faith if the layoff lasts longer than four weeks.

**LETTER OF UNDERSTANDING 6**  
**Serving It Right**

Effective date of ratification, the Employer will reimburse existing employees who have past probation, up to \$35 plus GST upon the presentation of the original receipt, for the successful completion of the BC Serving it Right renewal course, if required.

The parties agree that the time to take the renewal course will not be compensated for.

**MEMORANDUM OF UNDERSTANDING 1**  
**BC Target Benefit Pension Plan**

The Employer will establish a voluntary BC Target Benefit Pension Plan to assist with retention and provide assistance for the retirement of the employees.

Eligibility

For employees to be eligible to participate in the pension plan, employees must first complete the 480 hours or six month probationary period.

All new employees, who meet the eligibility criteria, in Clause 23.3 - Benefits, will join the BC Target Benefit Pension Plan. The RRSP program will not be available to new employees.

Contributions

The Employer will continue to contribute to the Group RRSP and the BC Target Benefit Pension Plan on a basis that matches the employee's contribution of two percent of their covered pay (not including tips). Employees may at their own discretion make additional voluntary unmatched contributions to the plan. Company contributions are vested immediately.

- (1) (a) All eligible employees currently participating in the Employer's RRSP plan will be enrolled in the BC Target Benefit Pension Plan.
- (b) Eligible employees who are not participating in the existing RRSP plan and the current ineligible employees will have the ability to enroll in the BC Target Benefit Pension Plan.

(2) The Employer will contribute all funds in accordance with the plan above and applicable Provincial Legislation.

(3) The Employer will maintain their current plan for all employees who remain enrolled in the existing RRSP plans.

Remittance of Contributions

(1) All Employer and employee required contributions shall be paid no later than 10 days after the end of the payroll period in respect of which the contributions are applicable. The remittance shall be made in accordance with statutory regulations contained in the *Pension Benefit Standards Act*.

(2) The pension remittance report shall be submitted electronically by the Employer in an excel spreadsheet or ASCII format or compatible language.

(3) The information will be provided as follows:

- (a) SIN
- (b) Name
- (c) Employee contribution amount
- (d) Employer contribution amount
- (e) Employee Voluntary contribution amount